





Welcome to Valencia

Welcome to Valencia, and we hope you enjoy exploring and getting to know this historic and world-renowned city, a recognized centre for environmental tourism.

Welcome to BIOPARC Valencia, home to the 2019 EAZA Annual Conference

Over these few days we will share information and enhance links that allow us to advance further our common goal. But we also hope you enjoy the excitement that comes from a visit to the park; an emotion that at BIOPARC Valencia we consider essential to making conservation messaging and learning effective.

Take time, let yourself be carried away by the sensations you feel when you walk through the savannah, when you enter the Central African jungles or enter the Kitum cave. Animals are the characters of faithfully recreated landscapes that aim to show the importance of whole ecosystems. Today's conservation is a global effort, and we believe strongly that the way to transmit the magic and emotion of the natural world is to immerse the visitor in the ensemble of distant ecosystems populated by their natural species.

Feelings of admiration for the beauty of nature and its species become the seeds of awareness, and this passion is the key to educating new generations about the protection and conservation of nature. Parks like BIOPARC Valencia are the tools to inspire this passion; we welcome you to a hopeful future.

Welcome to BIOPARC Valencia.

Kinds regards,



José Maldonado Castillo Presidente de RAIN FOREST

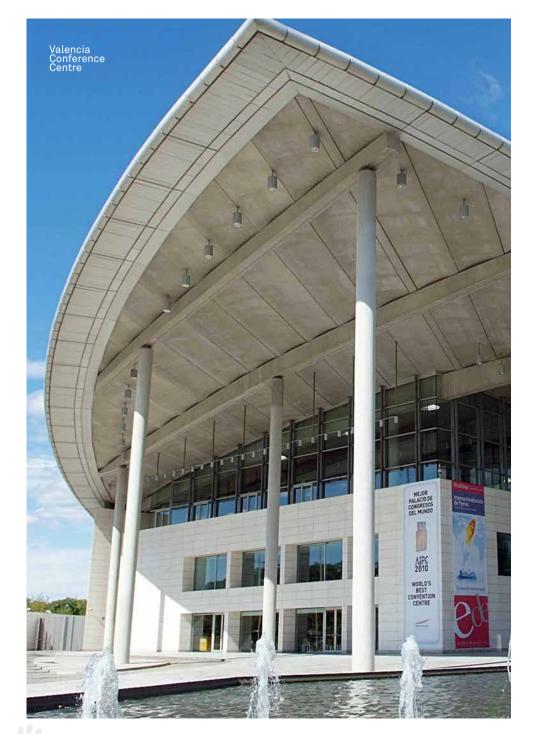






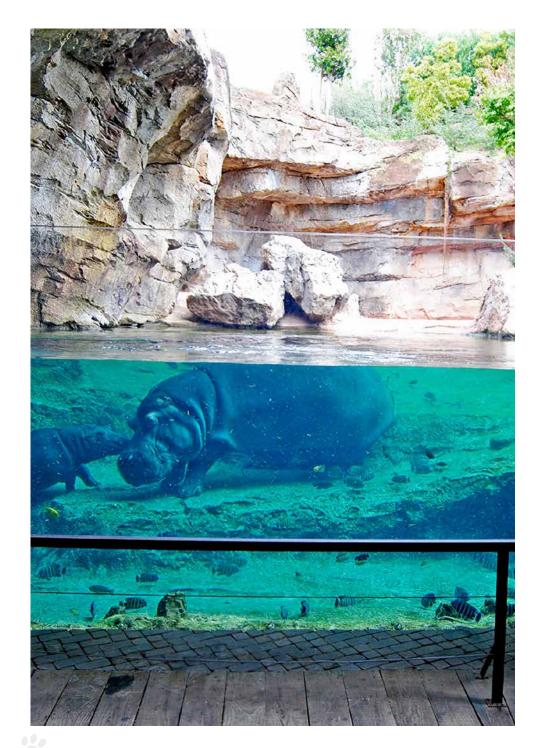
Table of Contents

- 1 Welcome to Valencia
- 5 About EAZA
- 6 Conference Information
- 8 Venue Floor Plans
- 10 Plenaries
- **5** Workshops
- 22 Posters
- 26 Conference programme
- 32 Social programme
- 34 Sponsors & Exhibitors
- 35 Exhibition floorplan
- 36 List of exhibitors



Since 2016 EAZA has been a beneficiary of European Union LIFE NGO operating grants. This valuable support has enabled EAZA to expand its activities in a variety of areas relating to European environmental and climate actions.

The European Union is not responsible for the views displayed in publications and/or in conjunction with the activities for which the grant is used.







About EAZA

Formed in 1992, EAZA's (European Association of Zoos and Aquaria) mission is to facilitate cooperation within the European zoo and aquarium community towards the goals of education, research and conservation.

We believe that zoos and aquaria have a strong role to play in protecting nature and wildlife both at our institutions and out in the field, by:

- Providing funding and manpower to in situ conservation projects aimed at protecting animal populations and their habitats
- Maintaining viable populations of animals in human care to ensure their survival over the long term
- Educating our visitors about animals and their habitats and providing them with the knowledge and opportunities they need to live sustainably as part of nature
- Researching all aspects of animal biology to improve our understanding of animals and how they live and interact

By ensuring that its Member zoos and aquariums achieve and maintain the highest standards of management and care for the species they keep, EAZA empowers European citizens to learn about and contribute to global biodiversity conservation goals. It is estimated that more than 140 million people visit EAZA Members each year, equivalent to approximately one in five European citizens.

Conference Information



PALACIO DE CONGRESOS VALENCIA

Venue Address

The EAZA 2019 Annual Conference takes place at: Valencia Conference Center

Address: Av, Cortes Valencianas, 60. 46015 Valencia https://www.palcongres-vlc.com

Conference Secretariat

Pacific World

Address: Amado Granell Mesado, 75. 46013 Valencia

T: +34 96 352 8161

e-mail: eaza2019@pacificworld.com

Operating Dates & Hours

Location: Valencia Conference Center

Registration Desk Opening Hours		
Tuesday, 17 September	15:30 – 19:00	
Wednesday, 18 September	08:00 - 20:00	
Thursday, 19 September	08:00 - 16:00	
Friday, 20 September	08:00 - 20:00	
Saturday, 21 September	08:00 - 17:00	
Congress Exhibition Hours		
Wednesday, 18 September	08:30 - 20:00	
Thursday, 19 September	08:30 - 16:00	
Friday, 20 September	08:30 - 20:00	
Saturday, 21 September	08:30 - 17:00	

On site registrations

Registration Category	On site fee	
Full registration	640 €	
Single day Registration	360 €	
Accompanying person	150€	
Farewell dinner	90€	

Full registration fee includes:

- All Conference sessions (except from the closed meetings/sessions)
- Icebreaker Welcome Reception
- Access to poster display
- Lunch and refreshment breaks
- · Access to Exhibition Area
- Visit to BIOPARC Valencia
- · Gala dinner not included

Single day registration fee includes:

- All Conference sessions (except from the closed meetings/sessions)
- Acces to poster display
- · Lunch and refreshment breaks during the chosen day
- Access to Exhibition Area

Registration for Accompanying Person includes:

- Icebreaker Welcome Reception, 17 September
- Visit to BIOPARC Valencia, 19 September
- Ticket to Gala Dinner, 21 September

Key Contacts:

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 Clara Cortina Project Manager | +34 616 938 452 | eaza2019@pacificworld.com

A conference photographer will be present throughout the conference. The plenary sessions will be recorded and streamed live on the EAZA Facebook page. EAZA reserves the right to use any photograph/video taken at this Annual Conference for any purpose, without the expressed written permission of those included within the photograph/video.

A printed version of the delegate list can be picked up at the conference desk. The electronic delegate list is also available on the EAZA Member Area or contact mirko.marseille@eaza.net.



The fish species used by the caterer during the conference are green listed and as such regarded as the most sustainable fish food option.

Plastic Free Conference

The EAZA Annual Conference 2019 is free of single-use plastics, and all unwanted conference materials will be reused or recycled. Please leave any material you do not wish to keep in the donation boxes, located by the foyer.



EAZA pub - Marshall & Co

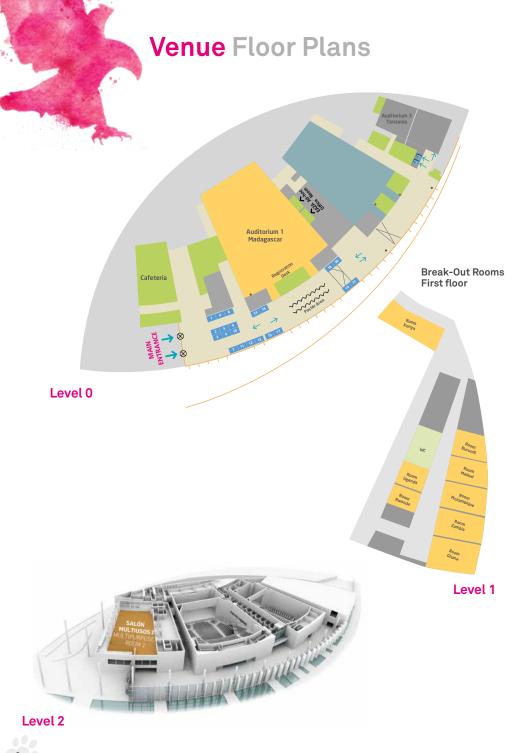
25% discount

EAZA Pub

A 25% discount (upon showing your conference badge) on all beverages, at Marshall & Co located on Av. de les Corts Valencianes, 26. 46015 Valencia. 5€ normal drinks and 7€ premium drinks. 6 minutes walking from the Congress Venue.







CONSERVATION FORUM 19 - 23 May 2020 Zagreb, Croatia







Plenaries



EAZA Annual Conference **2019**

VALENCIA - SPAIN SEPTEMBER 17 - 21



Plenary - Opening Session

(Madagascar: Wednesday 18 September 08.30-10.30)

Chair: Dr. Thomas Kauffels, Opel-Zoo, Germany, EAZA Chair

Speakers:

- Mr. José Maldonado, President of RAIN FOREST SA Welcome to Valencia BIOPARC Valencia
- Dr. Thomas Kauffels: Welcome to delegates and introduction to the Conference
- Myfanwy Griffith, EAZA Executive Director Summary of EAZA activities in 2019

Keynote speaker: Luc Bas, Director of IUCN European Regional Office

IUCN, EAZA and the post-2020 Biodiversity Framework

IUCN, International Union for Conservation of Nature, is one of EAZA's main partners and points of reference. As the UN Decade on Biodiversity 2011-2020 comes to an end, IUCN is closely involved in the development of an ambitious new global biodiversity framework, as well as of its European component. EAZA – and our Members who are also Members of IUCN – participate in this process, which will include the IUCN World Conservation Congress in Marseille in June 2020 as a key milestone. Setting the scene for this year's Annual Conference, Luc Bas will present IUCN's perspective on species conservation in the post-2020 framework and on the potential for modern zoos and aquariums to play an ever bigger and more active role in it.



Plenary - EAZA Conservation Campaigns (Madagascar: Wednesday 18 September 16.30-18.00)

Chair: David Williams-Mitchell, Director of EAZA Director Communications and Membership

EAZA Conservation Campaign 2017-2019 "Silent Forest": Campaign update and future plans

Speakers:

- Simon Bruslund, Head of Conservation, Marlow Birdpark, Germany
- Tomas Ouhel, Conservation Advisor, Zoo Liberec, Czech Republic

EAZA's Silent Forest Campaign, which supports the conservation of threatened Southeast Asian songbird species, will end as an official EAZA campaign in December. Support for the campaign has been far reaching and highly effective, with Members and partners helping the campaign to meet its fundraising targets and designing innovative ways to raise awareness of the songbird crisis.

Plenaries

The campaign team will report on the successes and challenges, highlighting educational initiatives, creative fundraising and a great programme for the collection of binoculars. The campaign has established a new IUCN SSC Specialist Group, generated a unified Regional Collection Plan, and led to the publication of several new Best Practice Guidelines to ensure that the momentum is continued by the Passeriformes TAG and its partners and associates.



EAZA Conservation Campaign 2020-2021: "Which Fish?"

Speakers:

- Claudia Gili, Campaign Chair, Acquario di Genoa, Italy Campaign Introduction
- Philippe Vallette, Nausicaa Centre National de la Mer, France Sustainable human consumption of marine products
- Stéphane Hénard, Nausicaa Centre National de la Mer, France and Javier Almunia, Loro Parque Fundación, Spain and EAAM - Sustainability in animal feed
- João Falcato, Oceanário de Lisboa, Portugal and EUAC Sustainable collection planning for aquatic species

This second half of the plenary will feature the official launch of the Which Fish? campaign, EAZA's conservation campaign for 2020-2021. Which Fish? is the first conservation campaign led by EAZA's aquariums, and will focus on sustainable consumption of marine products. The main focus of the campaign is awareness raising and behavior change, and the campaign aims to make changes not just at an individual or visitor level, but also at an institutional one. The campaign has three main axes:

- Sustainable human consumption of marine products
- Sustainable use of marine products in animal feed
- Sustainable collection planning for aquatic species

This session will introduce delegates to these three axes, and when the campaign launches we will be encouraging participants to commit to specific actions linked to these three axes. It's a campaign all Members can get behind – even if they don't have fish species.

Plenary - Ex Situ Conservation

(Madagascar: Friday 20 September 14.00-16.00)

Chair: Danny de Man, EAZA Deputy Director / Director of Conservation and Population Management

Speakers:

- Friederike von Houwald, Basel Zoo, Switzerland will present the new EAZA Rhinoceros Regional Collection Plan (RCP) and will touch on the need for inter-regional cooperation for the Greater one-horned rhino EEP.
- Susie Ellis, International Rhino Foundation, USA will provide an update on a global ex situ conservation effort in support of saving the Sumatran rhinoceros.
- Mark Pilgrim, Chester Zoo, United Kingdom will provide an update on the release of black rhinoceros from the EEP in Rwanda and will present the new EAZA procedures for reintroductions.

Plenaries

- Achim Johann, NaturZoo Rheine, Germany will present the outcomes of the Gelada and Ring-tailed lemur Long-Term Management Plans (LTMPs), and demonstrate how embracing the common goals contributes to solving institutional problems.
- Matt Goetz, Jersey Zoo, United Kingdom will present the new EAZA Regional Collection Plan for Chelonians and will emphasise the need and opportunities for ex situ conservation of turtles and tortoises.
- Dalia Conde, Species 360, USA will show the power that our collective zoo and aquarium animal records have and how they can contribute to species conservation, including combatting illegal wildlife trade.
- Johannes Refisch, UN GRASP, Kenya will give an update on the UN Great Apes Survival Partnership and how cooperation with the Great Ape TAG and the broader EAZA Membership can benefit the conservation of apes.
- Simon Bruslund, Vogelpark Marlow, Germany will present on the new EAZA Regional Collection Plan for Passeriformes, focussed on South East Asian songbirds, and will highlight some of the out of the box examples for management of species.
- Lorenzo von Fersen, Nurnberg Zoo, Germany will present on the outcomes of the One Plan Approach workshop held to explore the ex situ conservation needs for seven small Cetacean species.

The IUCN Species Survival Commission (SSC) Guidelines on the Use of Ex situ Management for Species Conservation were published in 2014 and have consequently been adopted by EAZA Council. These guidelines are relevant for the *ex situ* conservation work EAZA and its Members do, not least in relation to our EAZA Ex situ Programmes.

Despite their importance, these guidelines are not used and referenced as much as for example the IUCN SCC Guidelines for Reintroductions and Other Conservation Translocations. There is not nearly enough integrated conservation planning where ex situ conservation needs are properly assessed, and actions identified and carried out. On the contrary, ex situ conservation as a tool is often considered as a last resort when working on saving species, and is often reduced to breeding animals for reintroduction and release, forgetting the many other ex situ conservation roles described. We know for example that for the vaquita in the Gulf of Mexico ex situ conservation action was started much too late. Could we have had a positive impact on the population of Sumatran rhino if ex situ conservation was more seriously considered and more generally supported?

This plenary will explore several recent and ongoing ex situ conservation developments including for rhinos, small cetaceans and apes. It will touch on the power of our community's data for species conservation. Some examples of recently published Regional Collections Plans (e.g. for songbirds and Chelonians) and Long Term Management Plans (e.g. for gelada and ring-tailed lemur) will be presented and the importance of proactive engagement by the EAZA Membership will be highlighted.

Let us celebrate our *ex situ* conservation work and promote the application and use of the *ex situ* guidelines across the conservation community at large. If we don't who will?

Plenary - Building Partnerships for Nature (Madagascar: Saturday 21 September 10.30-12.30)

Chair: Tomasz Rusek, EAZA EU Policy Manager

Speaker:

• José Tavares, Director Vulture Conservation Foundation (VCF)

Representatives of EAZA National Association Members:

- Volker Homes, VdZ, Germany
- · Patricia ter Maat, NVD, The Netherlands
- Madelon Willemsen, BIAZA, United Kingdom

Collaboration with others has become a key part of the mission of modern zoos and aquariums in conservation, science and education. The global post-2020 biodiversity framework should bring fresh opportunities for such collaboration, for highlighting the role of zoo associations as catalysts for conservation partnerships and for promoting the potential of the EAZA community. Building on earlier sessions of this Annual Conference, this plenary session will try to identify some recipes for successful partnerships.

The keynote speech will showcase one of the most successful examples of EAZA's conservation partnerships: the breeding and reintroduction of European vultures under the official Vulture Multi-Species Action Plan. José Tavares, Director of the Vulture Conservation Foundation (VCF) which coordinates most of this work, will talk about the collaboration between vulture EEPs and the *in situ* conservation of these majestic bird species.

The second part will be dedicated to EAZA's closest partners in the zoo sector: the national and sub-regional zoo associations. While keeping their unique structures, accreditation systems, expert groups, research partnerships, education campaigns or *in situ* involvement, they also amplify the mission of the EAZA community at country level. The thirteen associations that are Associate Members of EAZA also act as a hub for EAZA's policy work under the National Associations Committee. The plenary will present some of their successes as well as opportunities for future partnerships.

Plenary - Closing Session and Life Time Achievement awards (Madagascar: Saturday 21 September 16.15-17.00)

Chair: Dr. Thomas Kauffels, Opel-Zoo, Germany, EAZA Chair

Life Time Achievement awards

Lifetime Achievement awards are given to members of the EAZA community who have made a material contribution to the Association over the course of their careers. Nominations for the awards come from our Members and reflect the high degree of respect and esteem that the community as whole has for the recipients and their work for EAZA and nature.

Closing thoughts and EAZA flag handover ceremony

Host Annual Conference 2020 (29/09 - 03/10): Zoo Leipzig, Germany

WELCOME TO THE

The European Zoo Nutrition Conference AT THE IMPERIAL ZOO VIENNA



28-31 January 2021





A new EAZA Vision and Mission (Ghana: Wednesday 18 September 11:00-13:00)

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Facilitator(s)/presenter(s)

Myfanwy Griffith, EAZA Executive Director

Target audience

All EAZA Members who want to find out about the new EAZA Vision and Mission and provide input into proposed versions and the future directions of EAZA. We are particularly interested in gathering the views of the next generation of leaders who will be helping implement the new Vision and Mission.

Description

This inclusive workshop will present the results of Committee, Directors' and online discussions towards creating a new Vision and Mission for EAZA. Participants will be invited to share their views, preferences and rationale for these important statements that will lead EAZA forwards post-2020.

Expected outcomes

Feedback from this workshop will be shared with EAZA Council as they make the final decision on a new EAZA Vision and Mission.

EAZA Academy Workshop: Tips and Tricks for Presentation Skills – Effective Public Speaking (Malawi: Wednesday 18 September 11:00 – 13:00)
Repeated (Malawi: Friday 20 September 11:00 – 13:00)

Facilitator(s)/presenter(s)

Laura Myers, EAZA Academy Manager

Target audience

Anyone with no or limited experience of public speaking, who would like to improve their confidence and skills

Description

This will be an interactive workshop where participation is strongly encouraged. Depending on participants' needs, topics covered could include: managing nerves, planning and structuring your presentation, using emotions and framing to enhance your message, effective use of questions.

Expected outcomes

- Increased confidence with public speaking
- Knowledge of new strategies to develop more effective presentations

Workshops

Workshops

EAZA and EU: Update from Brussels (Ghana: Wednesday 18 September 14:00-16:00)

Facilitator(s)/presenter(s)

- · Tomasz Rusek, EAZA EU Policy Manager
- Allan Muir. EAZA EU Policy Coordinator
- Arne Lawrenz, Wuppertal Zoo
- · Stephanie Sanderson, EAZWV
- Izabela Krause, Zoo Gdańsk
- Mads Bertelsen, Copenhagen Zoo

Target audience

Any Members of the EAZA community

Description

EAZA'S EU policy team will give you an update on the most important developments in the EU from the past year. The topics will include: EU Zoos Directive and its evaluation, Animal Health Law, Invasive Alien Species Regulation, CITES, EU elections, Brexit.

Expected outcomes

A better understanding of the impact of EU policy on zoos and aquariums and a deeper knowledge of EAZA's involvement in policy and lobbying.

EAZA Animal Welfare Assessments Workshop

(Kenya: Wednesday 18 September 14:00 -16:00)

Repeated (Tanzania: Thursday 19 September 11:00-13:00)

Facilitator(s)/presenter(s):

- Holly Farmer, Zoo Research Officer, Wild Planet Trust, Paignton Zoo
- Hanna-Maija Lahtinen, Mammal Curator, Helsinki Zoo
- Graeme Dick, Head of Animal Discovery, Longleat Safari Park
- Caterina Spiezio, Curator of Animal Behaviour and Welfare, Parco Natura Viva

Target audience

All with an interest in conducting animal welfare assessments (TAGs, EEPs, Curators, keepers, scientists)

Description

Do you need help conducting welfare assessments for your animals? Do you want to know why, who and how to assess the welfare of animals in your collection? This session will allow you to practically assess animal welfare through virtual scenarios and the application of current established assessments. We will evaluate and discuss the challenges, practicalities and benefits to conducting assessments and how these may align with the needs of your institution. We will also introduce the resources available to EAZA members and provide you with the tools and knowledge to start or improve on your current welfare assessment systems.

Expected Outcomes

Through this workshop you will gain an understanding of the purpose and value of animal welfare assessments, as well as exploring the practical application of these assessments for utilisation within your organisation.

EAZA Academy workshop:

Tips and Tricks for Presentation Skills – Visually Appealing Presentations (Malawi: Wednesday 18 September 14:00 – 16:00)

Facilitator(s)/presenter(s)

Laura Myers, EAZA Academy Manage

Target audience

Anyone with no or limited experience of public speaking, who would like to improve their confidence and skills

Description

This will be an interactive workshop, participants are encouraged to bring along a laptop to practice. Learn some basic design principles and simple tips and tricks to make your presentations pop.

Expected outcomes

- Understanding of basic design principles
- Knowledge and skills to use specific programmes such as PowerPoint or Canva

EAZA Academy workshop: Species360 ZIMS for Studbooks Workshops (Malawi: Wednesday 18 September 18:30-20:00, Thursday 19 September 08:30-10:30, Friday 20 September 16:30-18:00)

Facilitator(s)/presenter(s)

- Katelyn Mucha, Product Owner ZIMS for Studbooks, Species 360
- Josh Courteau, Training Manager, Species 360
- Sander Cozijn, European, Middle East & Africa Regional Coordinator, Species 360
- Raymond van der Meer, EAZA Population Management Centre Manager
- Elmar Fienieg, EAZA Population Biologist
- Maaike Voorham, EAZA Assistant Population Biologist
- Nora Hausen, EAZA Assistant population Biologist

Description

This workshop is aimed at both current and future ZIMS for Studbook users. Topics in the workshop will include: next steps after migration, common examples/scenarios users face when managing their data, tips and tricks, and general guidance on this software. Please bring your own laptop.

Target audience

Anyone interested in ZIMS for Studbooks, including current and future users.

Expected outcomes

Attendees will learn more about how to manage their data in ZIMS for Studbooks and have the opportunity to get their questions answered. The facilitators/presenters will learn more about the questions that our EAZA community has about ZIMS for Studbooks and this will inform our future plans for additional courses and training.

Workshops

Workshops

Preventing African Swine Fever workshop (Kenya: Thursday 19 September 14:00-16:00)

Facilitator(s)/presenter(s)

Allan Muir, EAZA EU Policy Coordinator

Target audience

Curators, keepers and veterinarians

Description

African Swine Fever (ASF) represents an emerging disease of Suidae which poses significant threats to EAZA Members across a number of EU Member States. This session, co-organised by the EAZA Veterinary Committee and the EAZA Executive Office, aims to explore the disease in an accessible way. A series of short talks on various aspects of the disease will give way to an open discussion on the measures EAZA Members can put in place to prevent introduction of ASF.

Expected outcomes

A better understanding of threat which ASF poses to EAZA Members and measures that can be put in place to prevent ASF introduction.

EAZA Communication & Membership helpdesk (including JZAR) (Malawi:Thursday 19 September 14:00-16:00)

Facilitator(s)/presenter(s)

- David Williams-Mitchell, EAZA Director Communications and Membership
- Sandrine Camus. EAZA Communications Officer: EAZA Communications
- April Adams, EAZA Accreditation and Membership Manager
- Daniel O'Loughlin, EAZA Accreditation Coordinator: Accreditation for Existing Members
- Joni Hut, EAZA Accreditation Coordinator: Accreditation & New Membership applications
- Mirko Marseille, EAZA Events and Member Services Coordinator: Events (Hosting and bids) and Member Area issues
- Vicky Melfi, JZAR Managing Editor: Journal of Zoo and Aquarium Research

Target audience

Any delegate who has questions relating to EAZA Communications, Membership, Events, EAZA Member Area and JZAR.

Description

Do you have questions about your EAZA membership, who to approach for EAZA activities, how to access EAZA resources, or any other membership benefit questions? Perhaps you're considering submitting an article for JZAR and would like to know more about the process? Does your zoo plan to host an EAZA event, or would you like to know more about attending one of our future events? If you have questions about the EAZA Member Area or one of our campaigns, please come join us for an open help desk to help you get the most out of your EAZA membership.

Expected outcomes

We hope to assist our members with pending questions/issues/problems in any of the above mentioned domains by providing the necessary information and/or suitable solutions.

Developing a fundraising strategy: practical workshop (Malawi: Friday 20 September 08:30 – 10:30)

Facilitator(s)/presenter(s)

- · Dalila Frasson, EAZA Funding Coordinator
- Laura Myers, EAZA Academy Manager

Target audience

This workshop is for any staff member from EAZA Institutions who would like to better understand the steps involved in developing a fundraising strategy.

Previous knowledge about the topic is not required.

Description

There are many ways to raise funds, and which way is best will vary depending on the project type and duration. A good fundraising strategy is essential to ensure the growth and sustainability of any project. During this workshop we will work together developing fundraising strategies for two different case study projects (in-situ and ex-situ) that benefit chimpanzee conservation. During the workshop, we will analyze different source of funding and identify which ones to prioritize to achieve the goals of the case study project.

Expected outcomes

- By the end of the session attendant will gain:
- · Abilities to analyse the internal and external fundraising environment
- Abilities to distinguish between different sources of funds
- Useful tips to prioritise and choose the sources of funds
- The confidence to develop a fundraising strategy for your own project

EU Zoos Directive: Next Steps

(Ghana: Friday 20 September 11:00-13:00)

Facilitator(s)/presenter(s)

- Tomasz Rusek, EAZA EU Policy Manager
- Allan Muir, EAZA EU Policy Coordinator

Target audience

Any Members of the EAZA community interested in policy and legislation

Description

In November 2018, the European Commission announced the results of its evaluation of the EU Zoos Directive – the key legal act that determines the conservation role of zoos and aquariums in the EU. The Directive is fit for purpose and does not require changes in the immediate future. The evaluation underlined that membership in professional associations (EAZA and National Associations) increases zoos' conservation performance and their compliance with the Directive.

At the same time, the Commission concluded that the Directive is not optimally implemented by some EU Member States. EAZA will have an opportunity to advise the Commission and the national authorities on improving the implementation. In this workshop, we will discuss the areas of the Directive that require improvement. We will identify the good practices that EAZA can share in this process.

Expected outcomes

A better understanding of the EU Zoos Directive and the results of its evaluation. A list of priority topics for improving the implementation of the Directive.

Workshops

Workshops

Captive breeding: diagnosing the point of failure and infertility (Ghana: Friday 20 September 16:30-18:00)

Facilitator(s)/presenter(s)

- Sue Walker, Reproductive Management Group Chair, Chester Zoo
- Yedra Feltrer, Reproductive Management Group Vice-Chair, Chester Zoo
- Veronica Cowl, Reproductive Biology Coordinator, Chester Zoo & EAZA

Target audience

This session is aimed at all levels including EEP Coordinators, TAG Chairs, vet advisors, curators, animal managers, researchers, and keepers.

Description

We will deliver a problem-based learning session in which participants will be given examples of reproductive failure and infertility in EAZA breeding programmes for which they should identify the root cause. Following an introduction of factors to consider when evaluating fertility (in the individual and across the population), participants will break into groups to discuss their case study and to develop a strategy to diagnose the point of failure/infertility and to discuss potential solutions and/or treatments.

Expected outcomes

Our audience will learn tools that will allow them to understand how to identify possible causes and factors of reproductive failure in a variety of species. Participants will leave with base knowledge of different methods of diagnosing infertility as well as possible treatments.

EAZA Conservation Database Workshop (Malawi: Friday 20 September 18:30-20:00)

Facilitator(s)/presenter(s)

Merel Zimmermann, EAZA Animal Programmes and Conservation Coordinator

Target audience

Conservation contacts, conservation officers and advisors, TAG chairs, EEP coordinators and ESB keepers.

Description

Can you answer the question: "What are zoos doing for conservation?" or ever wondered what activities other EAZA Members are involved in? The EAZA Conservation Database is an online tool which aims to collate information about all EAZA Members' conservation activities and to provide every member a valuable insight into what we are doing for conservation; for which species, in which countries and with which organizations we are collaborating. Next to a short introduction, this workshop will provide guidance on how to enter and find information. There will be opportunity to go into the database yourself (bring your laptop) and find out what this tool can do for you!

Expected outcomes

Participants can access and navigate in the EAZA Conservation Database to find and extract specific information about the contributions to conservation of EAZA Members. The participants will also be able to provide information for their own institution once they return from the conference.

General ZIMS Species 360 Workshop (Malawi: Saturday 21 September 08:30-10:00)

Facilitator(s)/presenter(s):

- Sander Cozijn, European, Middle East & Africa Regional Coordinator, Species 360
- Josh Courteau, Training Manager, Species 360

Target audience

General update on all features of ZIMS for Species 360 members and prospects.

Description

Take this opportunity to get your questions in ZIMS answered by the Species360 team. Bring your questions, we will have answers!

Additionally, gain hands on experience with upcoming features in ZIMS:

- · New Feature* Overview of our new Environmental Graphing and Animal Graphing Tools
- New Feature Pre-View* Demonstration of the Sample Storage features to be released in Medical

Expected outcomes

Attendees will have a chance to meet with Species 360 to address their institution-specific questions with their ZIMS data. As the software develops at a constant pace, this workshop also provides a rare chance to see newer features and upcoming enhancements before they are available to use in the live ZIMS application.

Developing a fundraising strategy - 1 to 1 consultancy session (Malawi: Saturday 21 September 13:45 – 15:45)

Facilitator/presenter

Dalila Frasson, EAZA Funding Coordinator

Target audience

The fundraising consultancy session is for any staff member from EAZA Institutions who would like to receive feedback, at any level, about fundraising activities.

Description

We will provide you a 1 to 1 meeting to help you to achieve your fundraising goal. You may just be looking for some ideas, strategic support, or perhaps a tip to retain your donors. Whatever your needs, we will aim to offer you some quality times to help you to gain confidence and make the right decision for your organization growth and development.

Expected outcomes

We hope to provide you an efficient and professional service that will help you to clarify and focus your future fundraising activities. Spaces are limited, and each session will last 20 minutes. Please book it in advance by emailing dalila.frasson@eaza.net

EAZA Posters

EAZA Posters

01 Managing the reproduction in captivity of the rare and endangered cave salamander (*Proteus anguinus*)

Olivier Guillaume Loro Parque Fundación, Spain

02 Greater bamboo lemur as umbrella species for conservation

Delphine Roullet Helpsimus , France

03 Families, forest and greater bamboo lemurs: all united!

Delphine Roullet Helpsimus, France

04 Preliminary results of the Ring-tailed Vontsira survey on Helpsimus conservation area

Delphine Roullet Helpsimus, France

05 When fiction meets reality to help conservation!

Cécile Erny & Guillaume Romano Association Française des Parcs Zoologiques, Françe

Of Using samples from UK zoo elephants to inform mitigation for Human-Elephant Conflict around a mining area in South Africa?

F. Sach, E. Dierenfeld, S. Langley-Evans, M. Watts & L. Yon Zoological Society of London, United Kingdom

07 Applied research to inform zoo husbandry: examples from an evidence-based approach to Asian elephant (*Elephas maximus*) management at ZSL Whipsnade Zoo

Lewis J. Rowden, Katherine Finch & Fiona Sach Zoological Society of London, United Kingdom

08 Western Hoolock gibbon wild population reinforcement in Northeast India

Florian Magne HURO Programme, India

09 Barbary Macaque Experience

Joris Verbruggen

AAP Animal Advocacy and Protection, the Netherlands

10 Species of the Year - Facts

Viktoria Michel

Zoological Society for the Conservation of Species and Populations, Germany

11 Personality in Hornbills

F. M. Timmerman, J. Lammers & M. J. H. M. Duchateau *Birdpark Avifauna, The Netherlands*

12 Dolphin-WET (Welfare Evaluation Tool): a new conceptual framework for welfare evaluation of bottlenose dolphins (*Tursiops truncatus*) under human care

Oriol Tallo-Parra, Fabienne Delfour, Lorenzo von Fersen, Daniel Garcia-Párraga, Xavier Manteca, Tania Moneal-Pawlowsky, Cristina Pilenga, Kerstin Ternes, Isabella L. K. Clegg, Manuel Garcia Hartmann, Birgitta Mercera & Katrin Baumgartner

Zoo Animal Welfare Education Centre. Spain

13 Individual non-invasive endocrine monitoring in Western lowland gorillas (Gorilla gorilla gorilla) in Barcelona Zoo: use of wax crayons as faecal markers!

Osés, A. Carbajal, M.T. Abelló & M. López-Bejar Zoo Barcelona. Spain 14 Determining the health status of bats in Catalonia (NE Iberian Peninsula)

Lourdes Lobato, Oscar Cabezón, Maria Puig, Johan Espunyes & Josep M. Alonso Zoo Barcelona. Spain

15 Introducing the Amphibian Surveillance Program of Catalonia (ASPrCAT)

Josep M. Ālonso, Oscar Cabezón, Maria Puig, Albert Martinez-Silvestre, Lourdes Lobato & Johan Espunyes

Zoo Barcelona, Spain

16 The Kukang Rescue Program: Conservation action plan on tackling illegal wildlife trade and protecting Nycticebus spp. in the North Sumatra province

František Příbrský, Kateřina Holubová & Lucie Čižmářová Ostrava Zoo, Czech Republic

17 Building capactities for antelope conservation in Senegal

Karolína Brandlová, Henriette Diarra, Markéta Grúňová, Tamara Fedorova, Kateřina Štochlová, Markéta Gloneková, Magdalena Žáčková & Pavla Hejcmanová

Derbianus Conservation, Czech Republic

18 Acoustic correlates of individuality in the vocalisations of the Southern White Rhinoceros (Ceratotherium simum)

Sabrina N. Linn & Marina Scheumann Zoo Frankfurt, Germany

19 The snaring crisis and solutions to the in situ conservation of the critically endangered largeantlered muntjac, a proposed study

Minh Thi Anh Nguyen Colorado State University, USA

20 Tree-top camera trapping in the forest of the Barangay Langogan: the results of a two-year study Agathe Debruille

ABConservation, France

21 What is in it for me? Welfare assessment of a captive colony of African penguins before and after the transfer to a new enclosure

Francesca Bandoli, Enea Silvio Rabazzi, Veronica Carretta, Mara Gessini & Paolo Cavicchio Giardino Zoologico di Pistoia, Italy

2 A new pair of Red pandas at Pistoia Zoo: monitoring the introduction of the male

Francesca Calamai, Clara Sargentini & Francesca Bandoli Giardino Zoologico di Pistoia, Italy

23 Case report: use of fluralaner to treat sarcoptic mange in a captive Brown bear

Rossana Cordon, Francesca Bandoli, Denise Luminelli & Paolo Cavicchio Giardino Zoologico di Pistoia, Italy

24 Active protection programme of Lake Minnow (Rhynchocypris percnurus) in the pond on the area of Plock ZOO, Poland

Krzysztof Kelman, Bogdan Koczyk & Dorota Raniszewska ZOO Plock, Poland

25 Wild Forest Reindeer LIFE - First reintroductions

Hanna-Maija Laht<mark>inen</mark> Helsinki Zoo, Fin<mark>land</mark>

26 The Sumatran Ranger Project

Amy Robbins
Auckland Zoo. New Zealand

EAZA Posters

EAZA Posters

27 Wildlife's need for ex-situ expertise

Laurel Sandy Auckland Zoo, New Zealand

28 Grappling with Galaps, a weighty issue

Donald McFarlane

Auckland Zoo, New Zealand

29 Observation of Social interactions between male Polar Bears (*Ursus maritimus*) in field enclosures at Yorkshire Wildlife Park

Ellena Hill

University of Lincoln & Yorkshire Wildlife Park, United Kingdom

30 Behaviour and welfare of wide-ranging captive carnivores in open-field enclosures: the activity budgets of four male polar bears (Ursus maritimus)

Kerry Hill

University of Lincoln & Yorkshire Wildlife Park, United Kingdom

31 Silent Forest Campaign in Leningradsky Zoo

S. Aleksandrova

Leningradsky Zoo, Saint Petersburg, Russia

32 Parrots Response to Different Forms of Environmental Enrichment

E.V. Agafonova, E.M. Laevskaya & M. A. Matlova Leningradsky Zoo, Saint Petersburg, Russia

33 Zanzibar Lagoon Project - The Jambiani lagoon as a sustainable habitat

Friederike von Houwald

Basel Zoo & marinecultures.org, Switzerland

34 Factors influencing survivorship of bat-eared foxes in European Zoos

Sophie Wiltshire, Matthew Norris-Hill, Mike Woolham & and Kerry Hunt University Centre Sparsholt, United Kingdom

35 Mixed enclosures for Caprines species

Marco Penello

Parco Faunistico Valcorba, Italy

36 Behavioral analysis of the okapi (Okapia johnstoni)

Beatrice Sartini, Gioia Gaiot, Renato Piccinini, Olivier Friard & Marco Gamba Parco Zoo Falconara, Italy

37 Does diet influence salivary enzyme activities in elephant species?

Carolin Boehlke, Sabrina Schuster, Lucas Kauthe, Christian Hannig & Oliver Zierau *Technische Universität Dresden, Germany*

38 Reported livestock guarding dog-wildlife interactions: implications for conservation and animal welfare

K. Whitehouse-Tedd, R. Wilkes, C.G. Stannard, D. Wettlaufer & D. Cilliers West Midland Safari Park, United Kingdom

39 Z00 Łódź is building Orientarium

Arkadiusz Jaksa & Tomasz Jóźwik Zoo Łódź, Poland

40 The European Professional Zookeeper Qualification Framework project

Joni Hut & Laura Myers
EAZA Executive Office, the Netherlands

41 A behavioural study of social relationships and space used by captive Western Lowland Gorillas as a decision-making tool for population management

Amélie Romain, Aurore Balaran & Peggy Motsch Bureau d'étude AKONGO, France

42 Enclosure design affects brown bear cubs behavior

Santoro Rosaria, Quintavalle Pastorino Giovanni & Yadid Yitzhak Fondazione Bioparco of Rome, Italy

43 Beijing Zoo Introduction I

Yan Lu & Xuefeng Liu Beijing Zoo, China

44 Beijing Zoo Introduction II

Yan Lu & Xuefeng Liu Beijing Zoo, China

45 Beijing Key Laboratory of Captive Wildlife Technologies

Yan Lu & Xuefeng Liu Beijing Zoo, China

46 Automatic Feeders for Manatees (Trichechus manatus) at Wrocław ZOO

Miroslaw Piasecki

Wroclaw Zoo, Poland

47 Wroclaw Zoo conservation activities in Laos

Radosław Ratajszczak & Anna Mękarska Wrocław Zoo, Poland

48 The pangolin conservation work in Taipei Zoo

Hsuan-Yi Lo, Hsuan-Ya Yu, Ting-Yu Chen, Chen-Ye Lien, Wang Yi-Ming, Tsao Hsien-Shao & Shih-Chien Chin

Taipei Zoo, Taiwan

49 Comparative behaviour and breeding success of Edwards's pheasants in established and new pairings

Niamh Emery, Jo Gregson & Andrew E. Bowkett Paignton Zoo Environmental Park, United Kingdom

50 EAZA Animal Welfare Working Group

Melissa Broadway, Lisa Holmes, Graeme Dick & Holly Farmer Paignton Zoo Environmental Park, United Kingdom

51 EAZA Animal Welfare Forum 2020

Melissa Broadway & Holly Farmer
Paignton Zoo Environmental Park, United Kingdom

52 Individual and social behaviours of ara parrots in a mixed-species exhibit

G.F. La Cauza, G. Ottolini, B. Regaiolli, M. Possenti, C. Sandri, C. Avesani Zaborra & C. Spiezio Parco Natura Viva – Garda Zoological Park, Italy

53 Behavioural variety index and zoo animal welfare

C. Spiezio, C. Sandri, G. Ottolini, C. Avesani Zaborra & B. Regaiolli Parco Natura Viva – Garda Zoological Park, Italy



Tuesday 17 September			
TIME	Ghana/Zambia combined		
12.30-13.00	Welcome Coffee/tea		
13.00-16.00	TAG Chairs meeting		
16.00-16:30	Coffee/tea break		
16:30-18:00	Joint TAG Chairs/EEP Coordinator/ESB Keeper meeting		
18.15	Icebreaker		

Wednesday 18 September

TIME	MADAGASCAR TANZANIA		GHANA	ZAMBIA	
08.30-10.30	Plenary - Opening Session				
10.30-11.00		Coffee/t	ea break		
11.00-13.00	Rhino TAG I	Old World Monkey TAG	EAZA Vision and Mission Session	Sustainable Agriculture and Forestry Working Group	
12.45-14.00	Lunch				
14.00-16.00	Great Ape TAG I	Small Mammal TAG	EAZA and the EU: Update from Brussels	Progress Presentations Candidates for Membership I	
16.00-16.30		Coffee/t	ea break		
16.30-18.00		Plenary - EAZA Con	servation Campaign		
18.00-18.30	Snack break				
18.30-20.00	Great Ape TAG II	European Professional Zookeeper Qualification Framework	Animal Training Working Group	Progress Presentations Candidates for Membership II	





Conference Programme





Thursday 19 September

marcaay 10 00				
TIME	MADAGASCAR	TANZANIA	GHANA	ZAMBIA
08.30-10.30	Rhino TAG II	Cattle and Camelid TAG	Marine Mammal TAG	Old World Monkey TAG (Closed)
10.30-11.00		Coffee/t	ea break	
11.00-13.00	Antelope and Giraffid TAG I	EAZA Animal Welfare Assessments Workshop	Veterinary Committee	Gruiformes TAG
12.45-14.00		Lur		
14.00-16.00	Antelope and Giraffid TAG II	Deer TAG	Education Committee	Ratite TAG
16.00-19.30	Visit BIOPARC Valencia			

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MOZAMBIQUE	MALAWI	BURUNDI	RWANDA	UGANDA	KENYA
Reptile TAG II	EAZA Academy / Species360 ZIMS for Studbooks Workshop	Veterinary Committee (closed)	Penguin TAG (closed)	Membership and Ethics Committee I (closed)	Larger New World Monkey TAG
Coffee/tea break					
Reptile TAG III	Population Management Advisory Group (closed)	Education Committee (closed)	Wildlife Trade Working Group	Membership and Ethics Committee II (closed)	Small Carnivore TAG
		Lui			
Amphibian TAG I	EAZA Communication & Membership helpdesk (including JZAR)	Biobank Working Group (closed)	Callitrichid TAG (closed)	Executive Commitee I (closed)	Preventing African Swine Fever Workshop
Visit BIOPARC Valencia					

Friday 20 September

TIME	MADAGASCAR	TANZANIA	GHANA	ZAMBIA	
08.30-10.30	Callitrichid TAG	Tapir and Suiform TAG I	Research Committee	Fish and Aquatic Invertebrate TAG	
10.30-11.00		Coffee/t	ea break		
11.00-13.00	Prosimian TAG	Equid TAG	EU Zoos Directive: next steps	Tiger and Leopard EEP	
12.45-14.00	Lunch				
14.00-16.00		Plenary - Ex Sit	u Conservation		
16.00-16.30		Coffee/t	ea break		
16.30-18.00	Felid TAG I	EAZA Council I (Closed)	EAZA Reproductive Management Group (formerly EGZAC)	Caprinae TAG	
18.00-18.30	Snack break				
18.30-20.00	Felid TAG II	EAZA Council II (Closed)	Gibbon TAG	Monotreme and Marsupial TAG	

MOZAMBIQUE	MALAWI	BURUNDI	RWANDA	UGANDA	KENYA
West African Primate Conservation Action	EAZA Fundraising Strategy Workshop	Tiger and Leopard EEP (closed)	Giraffe EEP (closed)	Executive Commitee II (closed)	Ciconiiformes and Phoenicopteri- formes TAG
Communications Committee (closed)	EAZA Academy – Tips and Tricks for Presentation Skills – Effective Public Speaking	Elephant TAG II (closed)	Persian Leopard EEP (closed)	Conservation Committee (closed)	Passeriformes TAG
		Lui			
		Plenary - Ex Sit	u Conservation		
		Coffee/t	ea break		
Reptile TAG IV	EAZA Academy / Species360 ZIMS for Studbooks Workshop	Koala EEP (closed)	IUCN Saola Working Group (closed)	Animal Welfare Working Group (closed)	Waterfowl and Pelecaniformes TAG
Snack break					
Amphibian TAG II	EAZA Conservation Database	Canid and Hyaenid TAG	Prosimian TAG (closed)	Cotton top tamarin EEP	Nutrition Working Group

Conference Programme





Saturday 21 September

Javanaay = 1 Jo					
TIME	MADAGASCAR	TANZANIA	GHANA	ZAMBIA	
08.30-10.00	Elephant TAG	Penguin TAG	Canid and Hyaenid TAG	Biobank Working Group	
10.00-10.30		Coffee/t	ea break		
10.30-12.30	Plenary - Building Partnerships for Nature				
12.30-13.45	Lunch				
13.45 -15.45	Tapir and Suifrom Hornbill TAG Management TAG II Hornbill TAG Advisory Group				
15.45-16.15	Coffee/tea break				
16.15 - 17.00	Plenary - Closing Session and Life Time Achievement Awards				
19.00-22.30	Farewell Dinner				

					163: 237 B
MOZAMBIQUE	MALAWI	BURUNDI	RWANDA	UGANDA	KENYA
Terrestial Invertebrate TAG	Species360 Workshop	Chimpanzee EEP (closed)	Campaign Group/ Threatened Asian Songbird Alliance (closed)	National Associations Committee I (closed)	Conservation Committee
		Coffee/t	ea break		
	ı	Plenary - Building Pa	rtnerships for Nature		3K
		Lui	nch	77	
Action Indonesia (closed)	EAZA Fundraising Strategy Workshop - 1 to 1 sessions	Gorilla EEP (closed)	Asian Elephant EEP (closed)	National Associations Committee II (closed)	Reintroduction and Translocation Working Group
		Coffee/t	ea break		
	Plenary - 0	Closing Session and	Life Time Achieveme	nt Awards	
		Farewe	ll Dinner		

Social Programme



Icebreaker

Tuesday, 17 September 2019

From 18:15 to 19:15

Venue: Valencia Conference Centre - Multipurpose Room 2 Open to all registered delegates and accompanying persons.

Tour to BIOPARC Valencia

Thursday, 19 September 2019

Starting at 16:00

Open to all registered delegates and accompanying persons.

BIOPARC Valencia is an animal park that has been designed under the concept of zoo – immersion . The incorporation of the multispecies enclosures and depth of

vision makes it possible to contemplate from one point different spaces and to enjoy a unique experience noticeable only in the wild nature. As a result we get closer to the animals without visible barriers like staying in places origin of species.

Timetable:

16:00-16:30 Arriving to BIOPARC Valencia.

16:30-18:30 Free visit with different talks along the walk.

- · Madagascar.
- · Gorillas.
- · Kitum Cave.
- · African Savannah.
- 18:30 CYCLE OF LIFE Exhibit Birds and mammals.
- 19:00 Free visit.
- 20:00 Cocktail, giving guests the opportunity to relax and socialize.

Transportation: Buses will depart from the main entrance of Valencia Conference Center at 16:00, and will depart from BIOPARC Valencia between 20:30-22:00, with drop off at the Valencia Conference Center.



Gala dinner

Saturday, 21 September 2019

Venue: La Ferradura

Avda. Mare Nostrum, 42. 46120 Alboraya (Valencia)

Dress code: Lounge suit / Cocktail dress

Tickets: 90€ per person

An exclusive restaurant located right on the seafront of the beach, offering magnificent views of the sea from all the area, a fantastic terrace capable of being uncovered and spacious areas with no



pillars, totally open to hold all kind of events. Get ready to dance and enjoy an Spanish performance. Drinks will be offered until midnight and then paying with cash until 01:00.

Transportation: Buses will depart from the main entrance of Congress Center at 19:00. Departure from La Ferradura will start at 23:00 and run until 01:00 with drop off at the Congress Center. If you would like to continue the party after the Gala Dinner we suggest Marina Beach Club by the Malvarrosa Beach.



Oceanogràfic Valencia

www.oceanografic.org

Venue: L'Oceanogràfic. Calle Eduardo Primo Yúfera, 1. 46013 Valencia

By showing your Congress badge at the ticket office of the Oceanogràfic you can access the Aquarium from 17-22 September from 10:00 to 18:00h. Located in the avant-garde architectural complex of Ciutat de les Arts i les Ciències in Valencia, the aquarium is a true tribute to the seas and oceans of the planet and contains large aquariums which faithfully reproduce the most important marine ecosystems.

Immerse yourself and be amazed by the most important marine ecosystems in the world represented at Oceanogràfic Valencia.

Sponsors & exhibitors



We would like to acknowledge the generous support of our Supporting Partners, Sponsors and Exhibitors:

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EXHIBITORS



























Exhibitors	
Carl Stahl Arc Gmbh Design & Build	11
Close to Bone	12
Crossborder Animal Services	19
Dino Don, Inc.	3
HMJ Design A/S	9
Ijit Expor Agency	4
Immotion Group	18
Kiezebrink International B.V.	7
Labdial	2

Exhibitors	
Mazuri Zoo Foods	1
Pangea Rocks A/S	13
Ralf Nature	16
Saint Laurent	17
Safemark	6
Sanero Rocks and Decorations	14
Species 360	10
Zoopoli France	15
Zooprofis	8

List of exhibitors

VALENCIA - SPAIN SEPTEMBER 17 - 21

Carl Stahl ARC GmbH Design & Build

www.carlstahl-architecture.com



CARL STAHL ARCHITECTURE's successful cooperation with zoos and zoo architects all over the world leads to enclosures for keeping animals in a nearnatural environment. Every species has its own individual need - aspects that should not be underestimated in zoo enclosure design. X-TEND stainless steel cable mesh allows considerable creative freedom when many demands come together – from safety and beauty to stability and openness, X-TEND structures leverage the huge potential of lightweight building technique with consummate ease: their spacious layout means each animal has sufficient space while their open design guarantees an unobstructed view and offers unbeatable durability. After X-TEND mesh was invented at Carl Stahl in the Nineties, production still takes place in Germany and Europe (approvals ETA, abZ), and the company's climateneutral certification stands for an environmentally-conscious organization.

Close to Bone

www.closetobone.be

clore to bone

Close to bone is a Belgium based global design studio for sustainable architecture and structural engineering, founded by Yves Willems and Petra Klijnen in 2006. Since then have established an international practise with a worldwide reputation. The types of design we focus on is aviaries, mesh covered enclosures, greenhouse design and children playground design.

Crossborder Animal Services

www.crossborderanimalservices.com



Crossborder Animal Services BV (CAS) is a company that has developed a strong and reliable reputation in the world of zoo animal transportation. Our strengths are solid communication, reliable equipment, self made customised transportation crates, experienced staff and the fact that we can offer both air (IATA agent) and road transportation all under one and the same umbrella.

All of these key ingredients have resulted into a considerable growth the last two years, creating a multi-functional fleet and finally turn CAS into your trustworthy partner ensuring all of our partners that they you do not need to look elsewhere to put conservation in motion.



Dino Don, Inc.

www.dinodoninc.com

Based in Media, Pennsylvania, Dino Don Inc. was founded by Don Lessem, a dinosaur expert and creator of the world's largest scientifically accurate and full-sized animatronic dinosaurs. Dino Don, Inc. has exhibited their dinosaurs at the Bronx Zoo, Heureka Science Center and Elmwood Park Zoo and tours their exhibition, The Real Genghis Khan, currently in the US at The Museum of the Rockies in Montana.



HMJ Design A/S

www.hmi-design.com

HMJ Design offer a range of products for enclosure construction and theming. We supply aviaries from idea to turnkey product, at both small and large scales, and have extensive experience with a wide variety of species. We can tailor our services to fit into your existing organisational setup - Or we can act as a onestop shop, providing an integrated package of design, engineering, bespoke materials and installation, all over Europe. We also offer natural building materials, decoration and theming materials.



IJIT Export Agency

www.ijit-export.com



IJIT is a social community art enterprise project founded in 2014 that explores animal endangerment, the balance of ecosystems, and mankind's relationship with nature. We help save the environment by use of recycled scrap to produce life-sized animal sculptures. We also create art to save the ocean by building animal exhibits from flip-flops collected from the ocean shores to educate a global audience on flip flop pollution.

Immotion Group

www.immotiongroup.com



Immotion is a new kind of entertainment company with a pedigree in content creation and emerging technologies. We pride ourselves on looking at things differently. In bringing together award-winning directors, world-class CGI experts, state-of-the-art motion platform technology, and a proprietary Content Management System, we are able to deliver new level of immersive entertainment that drives valuable ancillary revenue for our partners worldwide.

Kiezebrink International B.V.

www.kiezebrink.eu



Over the past 29 years Kiezebrink has been diversifying in several specialisms; nutrition for birds of prey, reptiles, zoo animals, dogs and cats. We are constantly innovating, developing and assuring the quality of our products. Conversations with our customers and suppliers form the basis for this quality. With our broad assortment of frozen food and dry food, we offer a one-stop shopping facility. We find it important that animals are fed with food that resembles their natural diet as closely as possible. This perfectly fits our slogan 'Focus on Food'.

Labdial

www.labdialalimentacion.com



Labdial is the first Spanish Company specialized in the elaboration of food for Animals in captivity. Its continue evolution, market research and satisfaction from its customers along the years have made it become a referent all over the world in animal raptor food, and the enlargement of its initial project to an extended range of products of food for any kind of animals.

We are aware of the importance of health in animals, for that reason we choose carefully the products and raw material that are subjected to strict quality controls. These items are perfectly combined with the knowledge and experience of our Pathology Laboratory and Quality Control.

Mazuri Zoo Foods

www.mazuri.eu



Mazuri Zoo Foods is dedicated to preserving wildlife through the development of nutritionally sound feeding regimes, research and service for the world's zoological parks and wildlife collections. The science of nutrition in captive wild animals is relatively young and there is still a lot to learn. Mazuri Zoo Foods uses its wealth of knowledge accumulated from decades of continued research to formulate feeds that provide the nutritional content that matches as far as possible the natural diets of the wild environment.

List of exhibitors



Pangea Rocks A/S

www.pangea.dk/



Portugal and in Dubai.



Ralf Nature

www.ralfnature.com

We create original collections on quality clothing. Ralf Nature is a responsible fashion brand inspired by nature and the animal world. With more than 25 years experience we are proud to keep on working in a planet respectfulness basis. Our tribe combines quality and creativity, necessary skills to offer a good result but what makes us unique is our attitude, we love what we do.

Saint Laurent

www.st-laurent.fr www.saintlaurent.es

Saint Laurent is a company specialized in food and equipment for wild and domestic animals, highly experienced with a broad clientele: zoos, aquaria, breeders, falconry...



- to provide quality products, adapted to the needs of the animals
- to reduce transport costs by combining logistic services

Our range of dry and frozen food is one of the most extensive on the market. Since 2007, we provide a full range of dried foods for animals, especially for birds, primates, herbivores, carnivores...

We also offer food supplements and a wide range of equipment for zoos and breeders, such as incubators and brooders, nets, falconry gloves, etc

SAFEMARK

www.safemark.com

For over 35 years, Safemark has brought the convenience of security and guest mobility solutions to the hospitality, entertainment, and leisure industries. The company's installations span the globe, including electronic lockers, guest mobility rentals and more.



As a trusted business partner, our mission is to empower guests and staff with more time, more flexibility and more peace of mind. Whether your goal is to increase profits through time-tested revenue share programs or to simply elevate your amenities for guest satisfaction. Safemark is here to help.

Boost Revenue & Guest Satisfaction for Your Venue

- No Capital Outlay
- Installation & Maintenance
- Dependable Customer Support

Sanero Rocks and Decorations

www.kunstfelsbau.de



Recreating the natural rocks has been our main concern from the very beginning of our activities in the industry in 2001. At first, by producing panels that replicated natural rock for various companies, and later on by diversifying the methods we have used to recreate the rocks in order to make them look as close to the natural as possible. In order to manufacture the artificial landscape rocks, we use various techniques - we make glassfiber reinforced concrete panels, manufacture rocks on-site by moulding the concrete on metal structures or we decorate the existing walls with glassfiber reinforced resin panels.

Species 360

www.species360.org



As a non-profit NGO and global leader in wildlife care and conservation, Species 360 mobilizes a network of more than 1,100 aguarium and zoo members across 96 countries to improve animal welfare and species conservation. Our members address today's most urgent wildlife issues, including establishing best practices in husbandry, enrichment, medical care, welfare, population management, and biodiversity.

Species360's ZIMS—world's most comprehensive open database of knowledge on more than 22,000 species—vastly increases what is known about thousands of species, and is instrumental in identifying sustainability strategies for many of the species assessed as vulnerable, endangered, and extinct in the wild.



www.zooprofis.de

Zoopoli France

www.zoopoli.eu

Indoor & outdoor facilities advices. Studies - design - manufacturing - installation of structures and control for enclosures (grids, net, tubes partitions). Experience in various species: elephants, hippos, big cats, sea lions, primates, parrots, birds.

Zooprofis

www.zooprofis.de

ZOOPROFIS is a German company, operated by zoo professionals dedicated to the zoos in Europe and worldwide. ZOOPROFIS offers professional

equipment: our Animal Heating System, animal handling and transport equipment, theming and building material like roofing and stainless steel netting and enrichment of the highest quality for zoos

 developed from our long experience in zoos and widely used and tested by our customers in animal parks all around the world. Handling with poor equipment wastes a lot of time and is often dangerous for the animals and the keeper too

- we are able to solve this problem with our trusted equipment!







