

# Area Manager of the Veterinary Department and Technical Office of the Zoo

**Area of activity:** Zoo

**Contract type:** Permanent

**Registration deadline:**

**Description:**

**Barcelona de Serveis Municipals (BSM)** is a Barcelona City Council company whose purpose is to improve people's quality of life by creating positive experiences for building a sustainable and healthy Barcelona. BSM is made up of a large and varied set of business units in areas related to leisure, culture, public space maintenance, and offers urban and sustainable mobility solutions to address the needs of citizens and new ways of getting around. Everything we do is framed within the BSM culture, which defines us and is present in all our activities. This culture is based on the following values: Excellence, Commitment, Proactivity, Integrity and Cooperation.

## **Zoo de Barcelona**

At Zoo de Barcelona we aspire to lead the way towards a world where wildlife conservation is a priority, and where every action is guided by love and respect for nature. We believe in harmonious coexistence between humans and wildlife, and we are committed to educating, inspiring and uniting communities in this mission. Our vision is to be globally recognised as pioneers in conservation and animal welfare, championing biodiversity and making a positive difference in the world.

Today the Zoo contributes to understanding and preserving the planet's biodiversity. It is a centre of reference in the awareness, dissemination, conservation and research of species and their natural habitats, with a special emphasis on Mediterranean fauna and the most endangered species.

We are looking for an Area Manager of the Veterinary Department and Technical Office of the Zoo. The mission of the position will be to oversee veterinary services, manage animal records, and handle regulatory and documentation matters, ensuring the highest standards of animal welfare, conservation, and legal compliance. Reporting directly to the Chief Curator, this role requires a professional with extensive experience in zoological medicine, veterinary management, and the management of records and personnel. This position plays a key leadership role in the comprehensive care, conservation, and regulatory compliance of our Zoo's animal population.

If you are interested, click here:

Reporting to the Conservation Manager, you will be responsible for the following functions:

### **1. Leadership and Management:**

- Supervise a team of veterinary professionals and technical/administrative staff, ensuring effective scheduling, staffing, training and performance management.
- Collaborate with other Zoo departments to address wildlife health issues, disease threats, and conservation initiatives.

### **2. Veterinary Services:**

- Provide expert veterinary care for a wide range of species, including routine clinical procedures, medical case management, and intensive care.
- Use diagnostic imaging and other advanced tools to assist in clinical diagnosis and treatment.

- Develop and implement preventive medicine programmes to optimise animal health and welfare.

### **3. Policy Development and Compliance:**

- Lead the development and review of policies, procedures and standards to ensure regulatory compliance and optimise operational efficiency.
- Keep abreast of current veterinary standards of care and regulations relevant to zoological institutions.

### **4. Records Management and Regulatory Affairs:**

- Oversee the maintenance of comprehensive animal records using the Zoological Information Management System (ZIMS) and other relevant tools.
- Prepare and submit applications for permits, reports and other documents required by European, national and local agencies.
- Coordinate animal shipments, imports and exports in compliance with legal requirements.
- Coordinate all types of documentation required for the operations of the Conservation unit.

### **5. Stakeholder Engagement and Representation:**

- Represent the Zoo at professional and community events, conferences and external communications.
- Work with external stakeholders on issues such as animal conservation programmes, regulatory consultations, relations with universities and other institutions.

### **6. Strategic Planning and Project Development:**

- Propose and implement a new strategic plan for the Veterinary Service to integrate it as an active part of the research, conservation and education initiatives of the new Zoo model.
- Increase the involvement of veterinarians in research projects, conservation medicine and internal and external training.

### **Requirements:**

#### **Experience, Education and Certifications:**

- Degree in Veterinary Medicine (must be recognised and valid in Barcelona)
- Category B driver's license
- Proven experience of at least 5 years in zoological medicine, with a track record of leadership in a conservation environment.
- Participation in European projects, presentations at international congresses and scientific publications.
- C1 level English
- C1 level Spanish

#### **Preferred:**

- Preferably a high level of international relations in the field of veterinary medicine.

- Preferably experience in management roles within international associations focused on conservation, research, and/or wildlife management.
- C1 level Catalan

**Skills and Knowledge:**

- Strong knowledge of veterinary care standards and regulations.
- Proficiency in diagnostic equipment and medical procedures.
- Excellent communication, leadership and decision-making skills.
- Ability to build effective teams, manage conflict and prioritise tasks.
- Strategic thinking, organisational agility and commitment to conservation initiatives.
- Preferably strong knowledge of and experience with ZIMS software. Ideally at the Administrator level of the tool.
- Leadership and change management

**Required Competencies and Skills:**

- Resilience
- Commitment
- Leadership
- Decision-making ability
- Communication
- Innovation
- Adaptability
- Efficiency
- Teamwork

At BSM we always ensure equal opportunities, regardless of gender, age, ethnicity or religion, sexual orientation or any other physical, personal or social condition. Therefore, when we incorporate talent into the organisation, we only consider the merits and professional capacity of each of candidate.

Would you like to be part of our team and continue to make Barcelona a better city?

Send us your application!