

EAZA ANNUAL CONFERENCE

Athens | 18-22 Sept 2018



2018 PROGRAMME

www.eaza2018.com



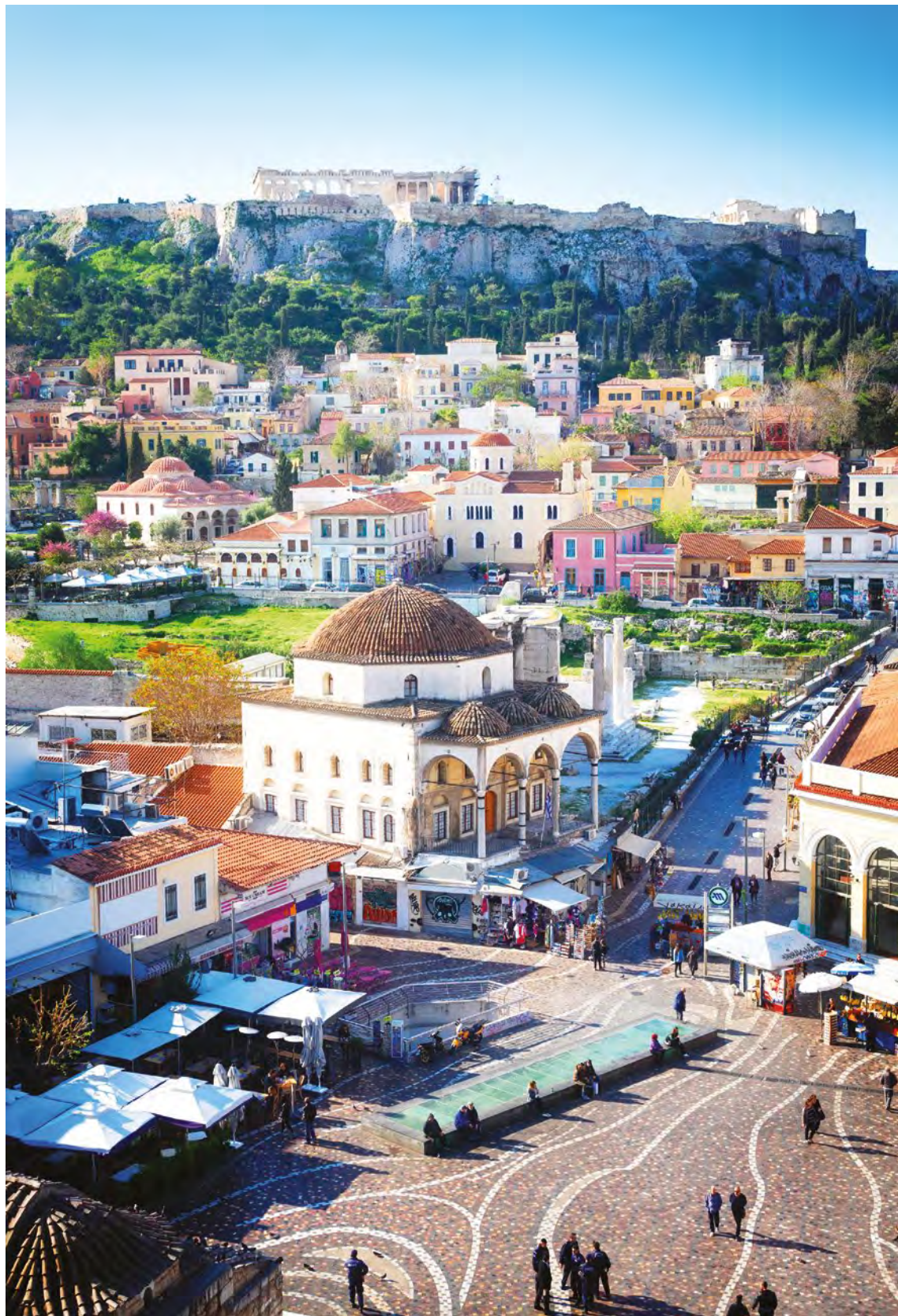
SKANSEN

EAZA EDUCATION CONFERENCE 2019
March 25–28 Stockholm Skansen Sweden



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Kalos orisate [welcome],



Welcome to this ancient land, this historic European crossroad, our beautiful country: welcome to Greece.

We are honoured to host the EAZA 2018 Conference. The Attica Zoological Park, which is hosting you here in Athens, has existed since the turn of this millennium (18 years), and as the only licensed zoo in Greece, we bear the responsibility of promoting EAZA's philosophy and purpose to the Greek public.

We strive for excellence in animal husbandry, education, and conservation. As a young and growing institution, we have enjoyed being challenged and innovating in exhibit design, enrichment ideas, and breeding methods. I believe our achievements thus far are due to the focused work and dedication of all our staff. Our ideas and plans for the future would require a few more pages here!

This week we host more than 700 participants at the Megaron International Conference Centre, which promises many sessions of generously shared knowledge and expertise: thank you.

As the Conference centre is conveniently located near the heart of the capital, after work you will have many opportunities to experience genuine Greek hospitality, taste Greek food, wine, and ouzo!

We hope you will enjoy your time here with us.

Kind Regards,
Jean Jacques Lesueur
Founder & CEO, Attica Zoological Park



About EAZA

Formed in 1992, EAZA's mission is to facilitate cooperation within the European zoo and aquarium community towards the goals of education, research and conservation. EAZA believe that zoos and aquaria have a strong role to play in protecting nature and wildlife both at our institutions and out in the field, by:

- Providing funding and manpower to in situ conservation projects aimed at protecting animal populations and their habitats
- Maintaining viable populations of animals in human care to ensure their survival over the long term
- Educating our visitors about animals and their habitats and providing them with the knowledge and opportunities they need to live sustainably as part of nature
- Researching all aspects of animal biology to improve our understanding of animals and how they live and interact

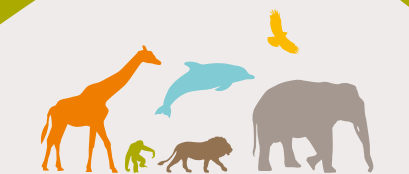
By ensuring that its member zoos and aquariums achieve and maintain the highest standards of care and breeding for the species they keep, EAZA empowers European citizens to learn about and contribute to global biodiversity conservation goals. It is estimated that more than 140 million visits are made to EAZA Members each year, equivalent to approximately one in five European citizens.

EAZA Executive Office

*David Williams-Mitchell,
Director Communications & Membership*

Local Organizing Committee

*Jean Jacques Lesueur,
Founder & CEO Attica Zoological Park*



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ATTICAPARK
zoological park

Read more about EAZA
www.eaza.net/about-us

Conference information



Venue Address

The EAZA 2018 Annual Conference takes place at
Megaron Athens International Conference Centre (M.A.I.C.C.)
 Address: Leoforos Vasilissis Sofias, Athens 115 21

Conference Secretariat

29 K. Varnali Str., Chalandri, Athens, Greece, GR15233
 T +30 210 6833600 , F +30 210 6847700
 e-mail: info@pco-convin.gr, www.pco-convin.gr
 e-mail: info@eaza2018.com



Registration Desk

The Registration Desk and Onsite Secretariat is located in Skalkotas Level (-1).

Operating hours:

Tuesday September 18, 2018	15:30 - 19:30
Wednesday September 19, 2018	07:30 - 20:00
Thursday September 20, 2018	08:00 - 16:00
Friday September 21, 2018	08:00 - 20:00
Saturday September 22, 2018	08:00 - 17:00

Registration Category

On Site Fee

Full Registration	640 €
Single Day Registration	360 €
Accompanying Person	150 €

Full Registration fee includes:

- Welcome bag
- All conference sessions (except from the closed meetings/sessions)
- Icebreaker Welcome Reception
- All poster sessions
- Lunch and refreshment breaks
- Exhibition Area
- Visit to Attica Zoological Park

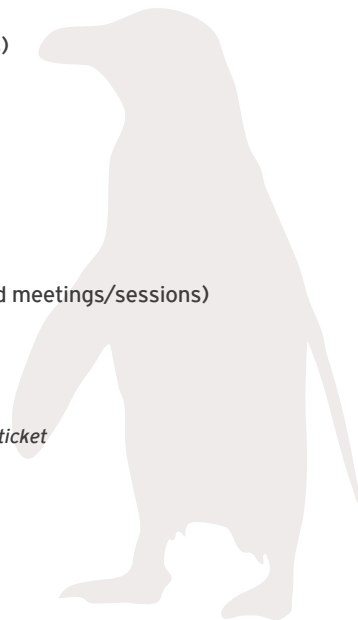
Single Day Registration fee includes:

- Welcome bag
- All conference sessions on the selected day (except from the closed meetings/sessions)
- All poster sessions
- Lunch and refreshment breaks
- Exhibition Area
- Social event on the selected registration day*

*with the exception of the gala dinner for which delegates must purchase a ticket

Registration for Accompanying Person includes:

- Icebreaker Welcome Reception
- Visit to Attica Zoological Park
- Ticket to Gala Dinner



Key Contacts

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Georgia Kateriniou, Project Manager | +30 6956665668 | gkateriniou@pco-convin.gr

A conference photographer will be present throughout the conference. The plenary sessions will be recorded and streamed live on the EAZA Facebook page. EAZA reserves the right to use any photograph/video taken at this Annual Conference for any purpose, without the expressed written permission of those included within the photograph/video.

Plastic Free Conference

This Conference is free of single-use plastics, and all unwanted conference material will be reused or recycled. Please leave any material you do not wish to keep in the donation boxes, located near the Registration Desk Area.



All food is locally sourced.

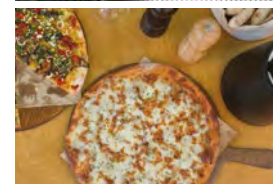
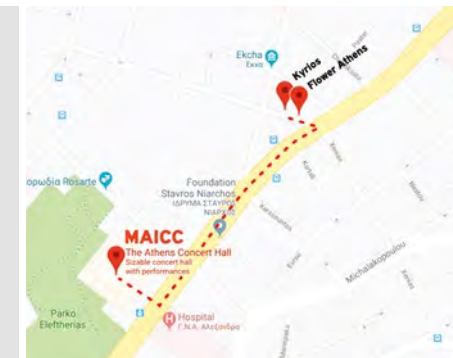
EAZA pub

A 10% discount (upon showing your conference badge) on all food and beverages, at both Kyrios Bar Restaurant and Flower Pizza! Located on Mavilis Square, 2 minutes walk from the MAICC.

www.kyriosathens.com

www.flowerathens.com

**10%
discount**





Download the official EAZA 2018 mobile app

Installation instructions

Android devices

Option 1:

Use your device to scan the following image:



Option 2:

Search for The Event App by EventsAIR on Play Store.
When you are prompted for a code upon launching the App, insert **eaza2018**

iOS devices

Option 1:

Use your device to scan the following image:



Option 2:

Search for The Event App by EventsAIR on App Store.
When you are prompted for a code upon launching the App, insert **eaza2018**



General information **A-Z**

A.

AIRPORT

Athens International Airport ELEFTHERIOS VENIZELOS, is the primary international airport that serves the city of Athens and the region of Attica. It is Greece's busiest airport and it serves as the hub and main base of Aegean Airlines, as well as other Greek airlines. It is easily accessible from the Meeting venue and satellite hotels by metro or bus.

B.

BADGES

Registration badges will be used during the EAZA 2018. Participants will receive their badges upon check-in at the Conference Secretariat. For identification purposes and admission to sessions and events, participants are requested to wear their badges at all times. Admission to Conference areas will not be allowed without badge identification.

BUS

Bus X95 connects Athens International Airport with downtown Athens (Syntagma square) on a 24h basis, with 15-20 minutes rotating itinerary. Closest bus stop to the Meeting venue is Ilisia (5 minutes walking distance from the MAICC). The Meeting venue can also be reached by bus from any part of Athens. Buses E14, X14, A5 and 550 stop right in front of the MAICC.

C.

CASH POINTS

An Alpha Bank ATM machine is located inside the MAICC. Closest bank is Piraeus Bank (Address: 97, Vassilisis Sofias avenue). Banks in Greece operate daily from 08:00 to 14:00.

CLOAKROOM

The Cloakroom is located in the Skalkotas Level (-1)

CURRENCY / EXCHANGE

The Greek currency is euro (EUR). Exchange offices are located all around the city centre (exchange offices and banks).

D.

DISCLAIMER

The Conference Organisers have taken all reasonable care in making arrangements for the EAZA 2018 Conference. In the event of unforeseen disruptions, neither the EAZA nor their agents can be held responsible for any losses or damages incurred by delegates. The programme is correct at the time of printing, but Organisers reserve the right to make alterations if and when deemed necessary.

The Conference Secretariat act as agents only in securing accommodation, transportation and travel services, and shall in no event be liable for actions or omissions in the event of injury, damage, loss, accident, delay or irregularity of any kind whatsoever during arrangements organised through contractors or by the employees of such contractors. Accommodation and transportation services are subject to the terms and conditions under which they are offered to the general public. Delegates should make their own arrangements with respect to personal insurance. The Conference Organisers reserve the right to make changes as and when deemed necessary without prior notification of the parties concerned.

All disputes are subject to resolution under Greek Law.

DOCTOR / FIRST AID

No first aid is available at the Meeting venue. In case of emergency, dial 166 to get emergency help.

E.

ELECTRICITY

The electrical power supply voltage in Greece is 220-240 Volts (U.S./Canada: 110-120 Volts).

EMERGENCY CONTACTS

Police: 100

Fire department: 199

Medical emergency (ambulance): 166

EXHIBITORS & EXHIBITION OPERATING HOURS

All exhibitors are listed in the Programme Book

The exhibition will run during Conference dates as follows:

Wednesday, 19 September 2018 08:30 - 20:00

Thursday, 20 September 2018 08:30 - 16:00

Friday, 21 September 2018 08:30 - 20:00

Saturday, 22 September 2018 08:30 - 17:00

F.

FACILITIES FOR PERSONS WITH IMPAIRED MOBILITY

The Conference Venue is equipped with facilities that allow easy access for persons with impaired mobility. Specially designed restrooms are available in all levels.

I.

INSURANCE & LIABILITY

The Organisers will accept no liability for personal injuries sustained by or for loss or damage to property belonging to Conference participants either during or as a result of the Conference or during all related events. Participants are strongly recommended to seek insurance coverage for health and accident, lost luggage and trip cancellation.

INTERNET

Free WiFi access code will be available in all Meeting areas throughout the duration of the EAZA 2018 Conference.

Access code: eaza2018

L.

LANGUAGE

The Meeting language is English. No simultaneous translation will be provided.

LOST & FOUND

A lost and found service is available in the cloakroom.

M.

METRO

The Conference Venue and hotels are easily accessible by metro. To reach the Conference venue from Athens International Airport, take the Blue line - Metro Line 3 (metro station Megaro Mousikis - 2 minutes walking distance from the venue). Metro connections from/to the airport operate daily from 06:30-23:30 every 30 minutes.

P.

PROGRAMME CHANGES

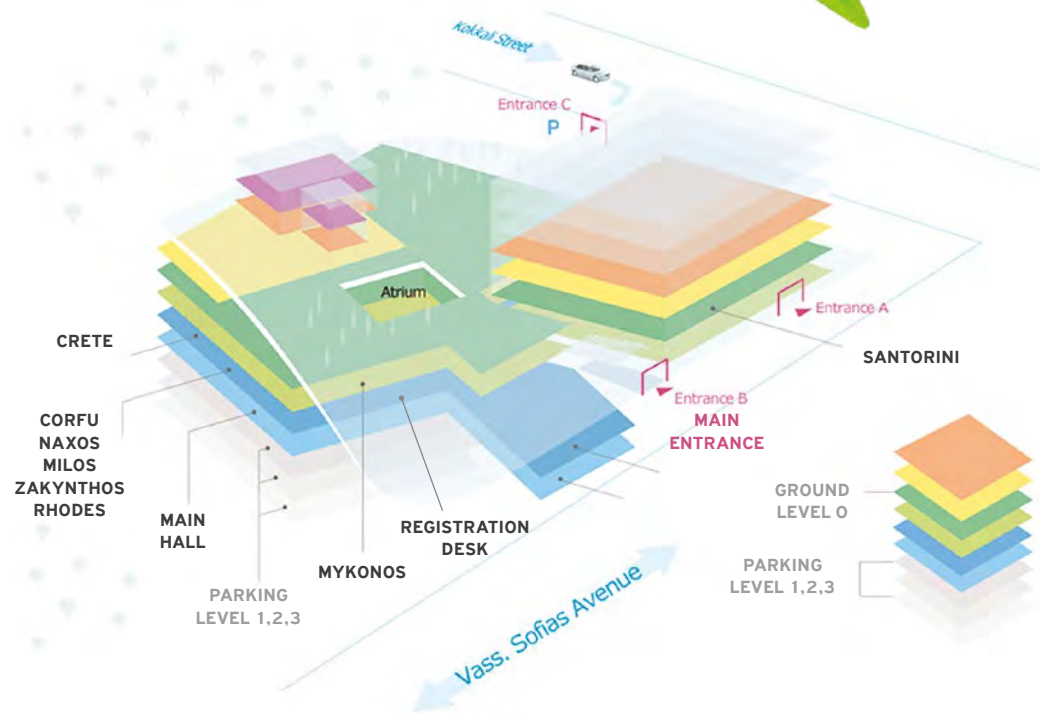
The Organisers cannot assume liability for any changes in the programme due to external or unforeseen circumstances.

T.

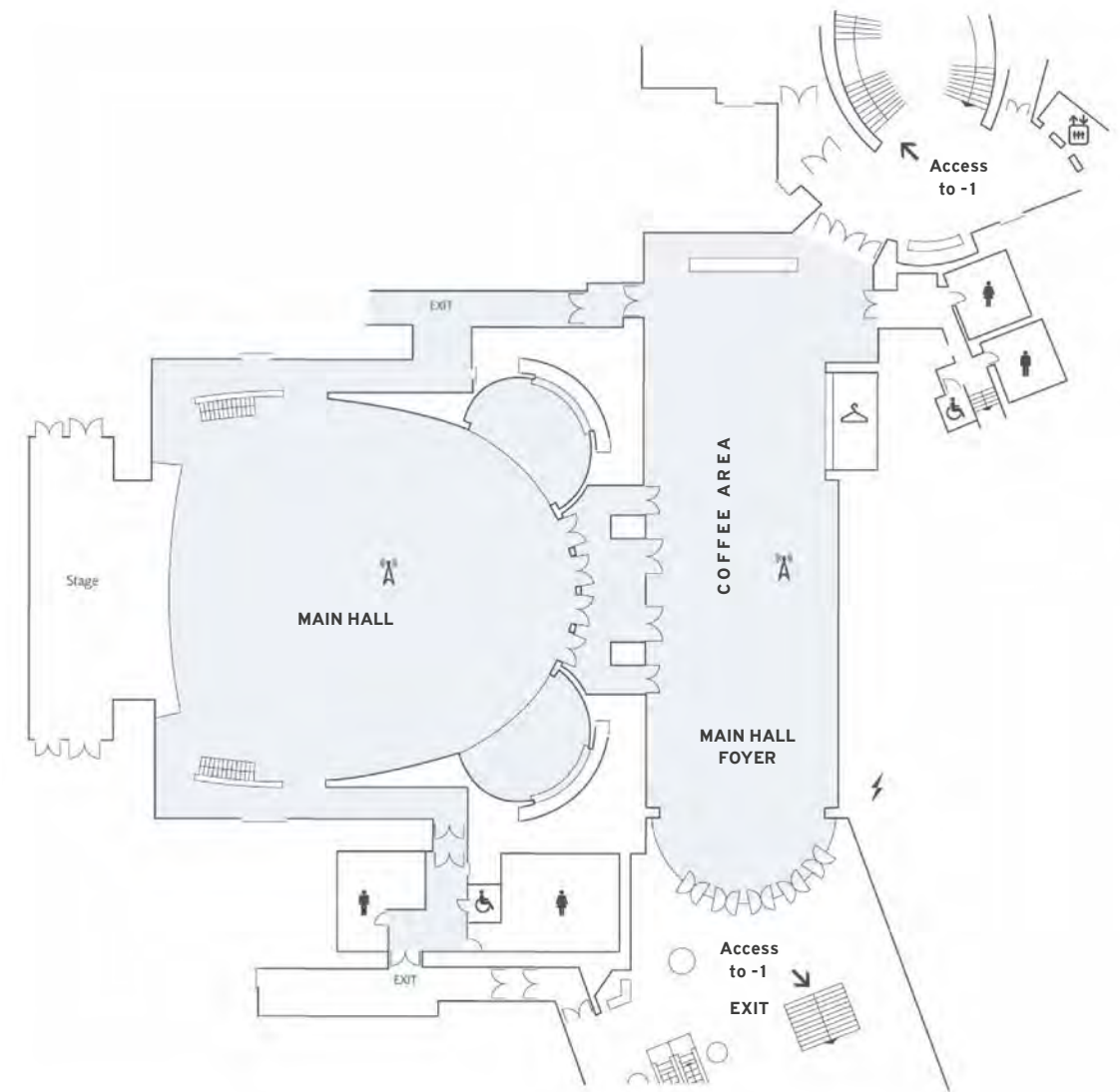
TAXI

Taxis can be picked up from across the Meeting venue, where there is a taxi station.

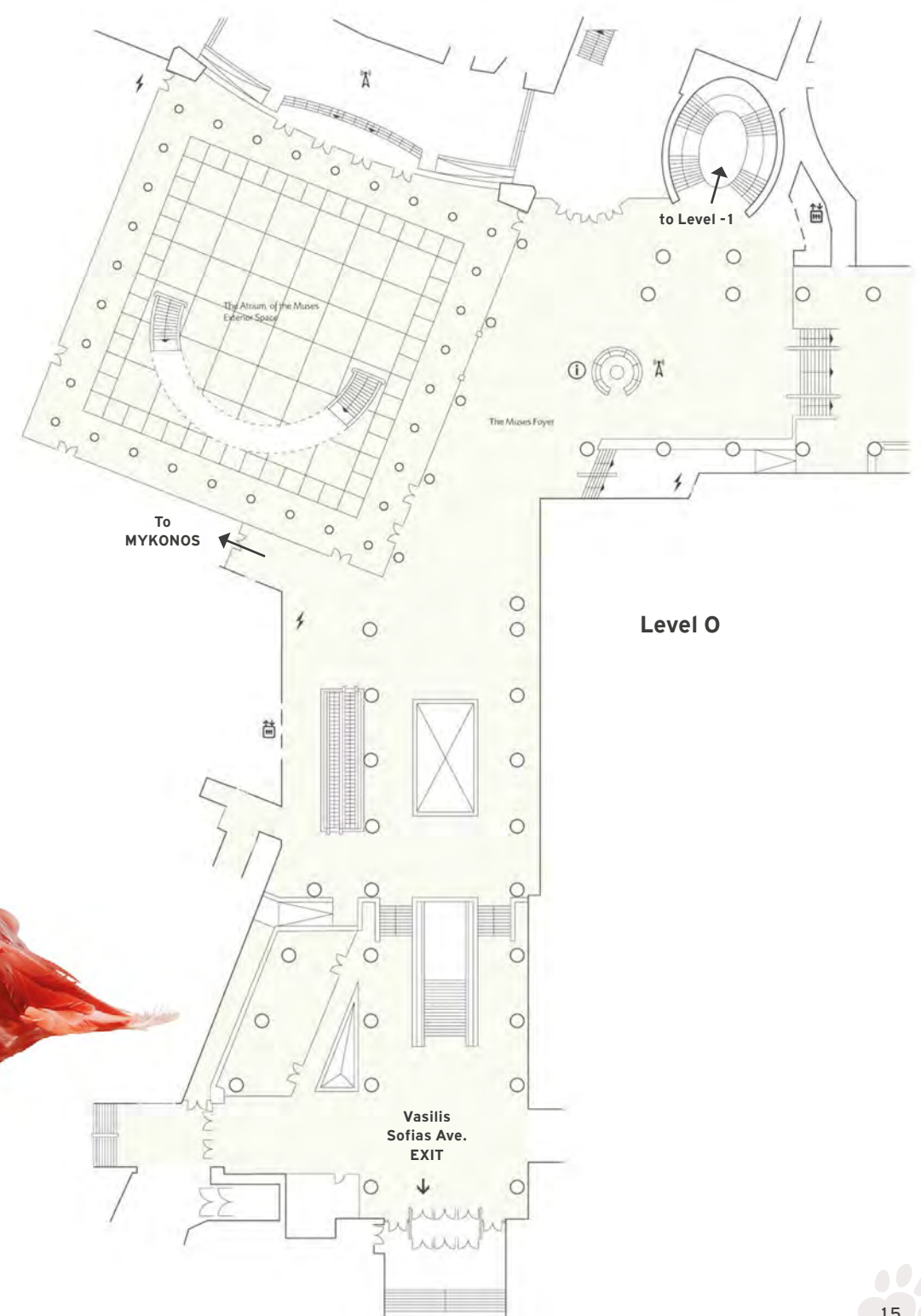
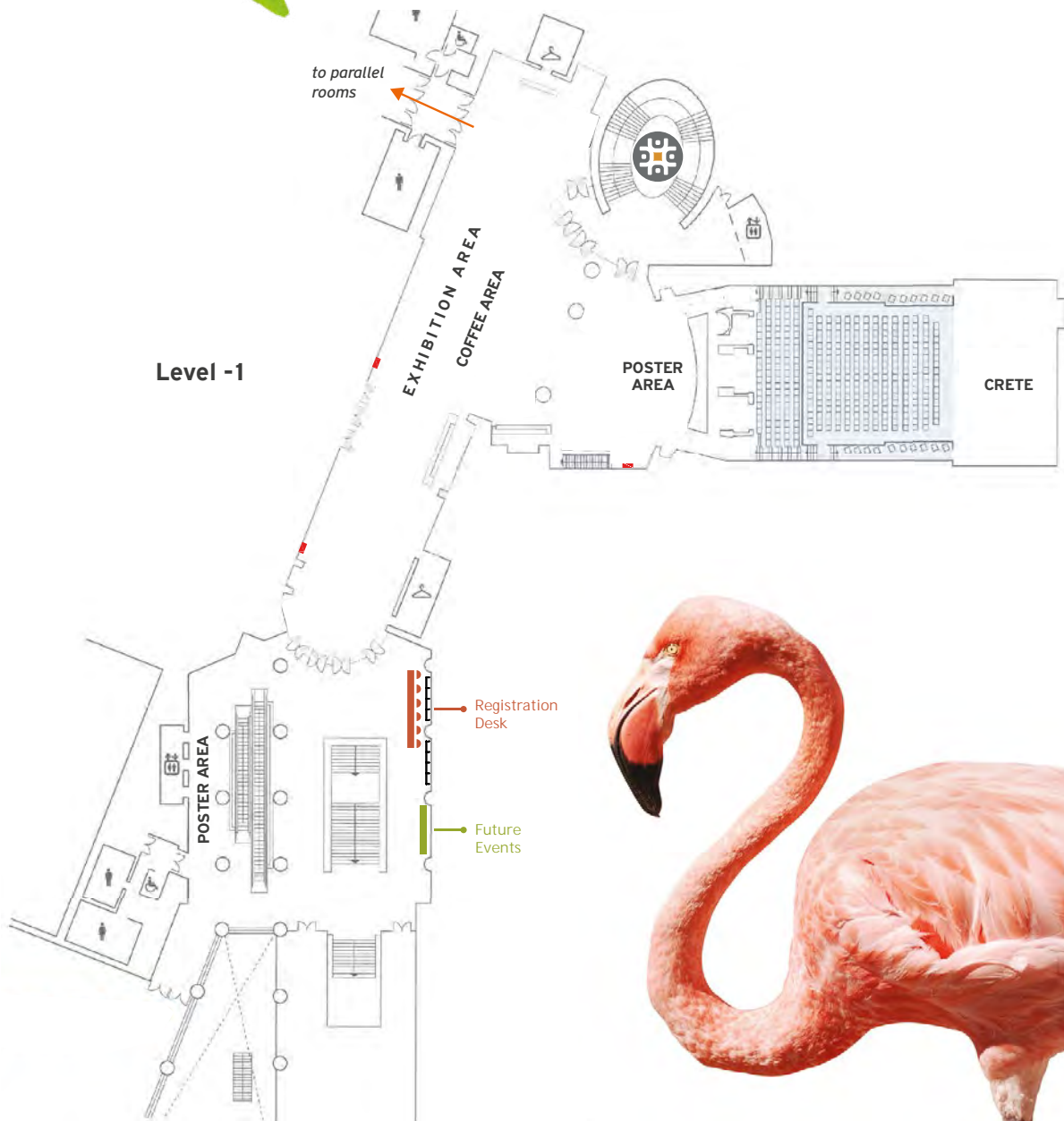
MAICC overview



Venue floor plans

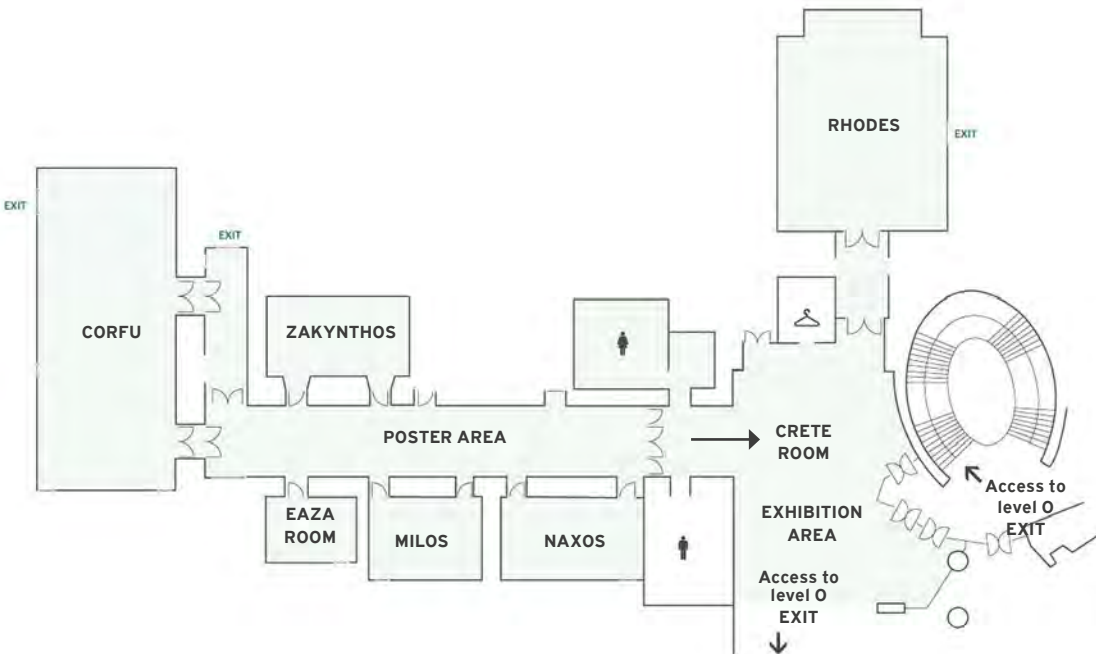
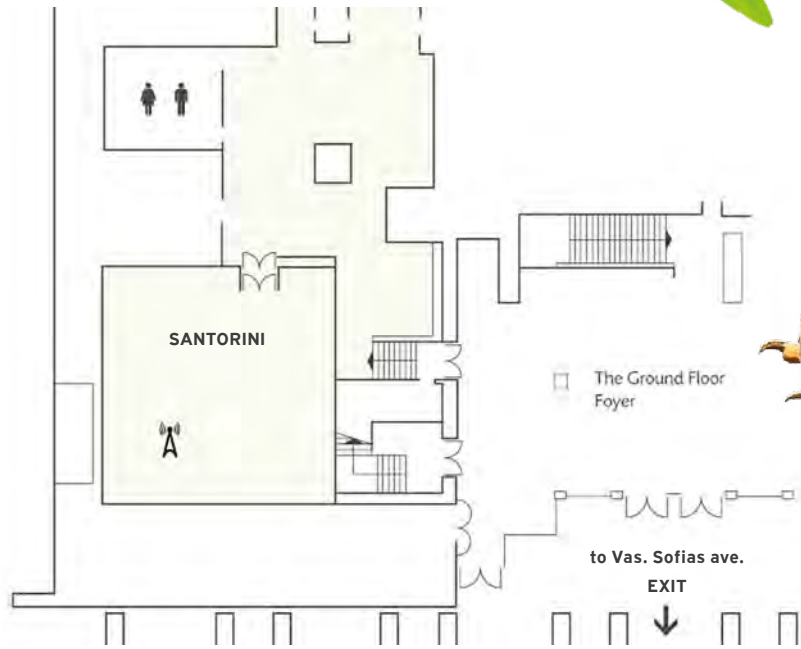


MEETINGS HALLS OVERVIEW	
SANTORINI	(old building) LEVEL 0
MYKONOS	LEVEL 0
RHODES	LEVEL - 1
ZAKYNTHOS	LEVEL - 1
NAXOS	LEVEL - 1
MILOS	LEVEL - 1
EAZA ROOM	LEVEL - 1
CRETE	LEVEL - 1
CORFU	LEVEL - 1
POSTER AREA	LEVEL - 1
MAIN HALL	LEVEL -2
REGISTRATION DESK	LEVEL -2
EXHIBITION	LEVEL -2



Floorplans

Level 0 (old building)



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Plenary 1. **Welcome & keynote address**

Wednesday 19 September, 08:30-10:30

Chair: Dr. Thomas Kauffels, Opel-Zoo, Germany, EAZA Chair

Petros Filippou, Prefect of Eastern Attica: Welcome to Athens

Jean-Jacques Lesueur, Director, Attica Zoological Park: Welcome to Athens & Attica Zoological Park

Dr. Thomas Kauffels: Welcome to Delegates and introduction to the Conference

Myfanwy Griffith, EAZA Executive Director: Summary of EAZA activities in 2018



Keynote Speaker

Gaetano Leone,

**Coordinator of the UNEP Mediterranean Action Plan:
UNEP and zoos - the decade of biodiversity and beyond**

With the Decade of Biodiversity ending in 2020, Mr. Leone will talk about progress made on the Aichi targets and Sustainability Goals, and will provide suggestions about how the zoo and aquarium community can continue to contribute to the work of intergovernmental initiatives on biodiversity loss beyond 2020. Gaetano Leone is the Coordinator of the UNEP Mediterranean Action Plan-Barcelona Convention Secretariat, based in Athens, Greece since June 2014. He has strong and diverse experience of political and inter-organizational affairs, inter-governmental processes, leadership and management, and partnerships, especially in the field of sustainable development.

Gaetano Leone graduated in Political Sciences and specialized in International Relations. In 1988, after 3 years as a manager in the private sector, he joined the United Nations. Since then, he has covered UN assignments of increasing responsibilities in several African and European countries and in the USA. These include work for several UN agencies and programmes (United Nations Development Programme - UNDP, Unicef, UN-Habitat and currently United Nations Environment Programme - UNEP), and at the World Bank. From 2010-2014, he was Deputy Secretary of the United Nations Intergovernmental Panel on Climate Change (IPCC).

Plenary 2. Science communications and campaigns

Wednesday 19 September, 16:30-18:00

Chair: David Williams-Mitchell, Director Communications and Membership, EAZA Executive Office



Science communications

Fiona Lethbridge, Senior press Office, Science Media Centre:
Science communications: not just for the press office

Dr. Lethbridge will talk about science communications, and how staff at all levels are and can be involved in representing their institutions, values and scientific work when interacting with media, visitors and other stakeholders.

David Williams-Mitchell, Director Communications & Membership:

Framing communications

David Williams-Mitchell will speak about redefining the context for communications to show the intrinsic value of conservation without reference to economics, political power and other environmentally damaging frames.



The Silent Forest Campaign

The Silent Forest Campaign team will update you on the progress made since the launch of the Silent Forest Campaign in Emmen last year. There will be an interesting, reflective and fun update on the variety of activities made in zoos and the progress of the campaign activities including projects, fundraising and policies. From the field and one of the pre-selected projects we are also excited to present Ian Singleton, who is coordinating the Sumatran Songbird Sanctuary. He will provide insight in the situation on Sumatra and the plans for the project. These include ambitions to develop and maintain a captive population of Sumatran Songbirds including some of the flagship species of the campaign.



Ian Singleton, PhD.

Sumatran Orangutan Conservation Programme; PanEco-YEL

Ian Singleton has been responsible for groundbreaking ecological field studies on Sumatran orangutans. He is the principal conservation advisor for PanEco Foundation and led conservation activities for several NGOs, including the Sumatran Orangutan Conservation Programme that focuses on habitat and species protection, education, law enforcement, rehabilitation and reintroduction.



Plenary 3.

How your samples are key to conservation and population management outcomes

Plenary session organised by the EAZA Research Committee,
the EAZA Biobank Working Group and the EAZA Veterinary Committee

Friday 21 September, 14:00-16:00

Facilitator:

Christina Hvilsom, Copenhagen Zoo and Zjef Pereboom, Antwerp Zoo Society

Samples can play a key role in conservation management and research. This plenary session highlights the importance of collecting and storing biological samples, the practicalities and legislation behind, as well as the visions and future perspectives of the EAZA Biobank. A range of studies will be presented, to showcase the broad applicability and use of zoo and aquaria samples and a plethora of new knowledge such samples can help provide.

Introductory presentations

- The EAZA Biobank: Current status and future perspectives - Christina Hvilsom, Copenhagen Zoo
- How vets act in their daily routine and support population management - Baptiste Mulot, ZooParc de Beauval
- The role of biobanking in management of ex situ populations - Raymond van der Meer, Population Management Centre, EAZA Executive Office
- Sample collection and Research in relation to the Nagoya protocol - Zjef Pereboom, Antwerp Zoo Society

Case studies on the use of zoo samples

- The use of stored samples for better veterinary care, disease investigation, and research - Mads Frost Bertelsen, Copenhagen Zoo
- Case studies on the use of EAZA biobank samples to benefit in situ conservation - Helen Senn, the Royal Zoological Society of Scotland
- Zoos, a museum and its biobank - Andrew Kitchener, National Museums Scotland
- ZIMS for Samples, Storage, and Science - Doug Verduzco, Species360

Plenary 4.

A Technological Age: The use of technology within zoological collections to monitor welfare

Saturday 22 September, 10:30-12:30

Chair and introduction:

Dr Holly Farmer, Paignton Zoo / Whitley Wildlife Conservation Trust, UK;
Chair EAZA Animal Welfare Working Group



Robert John Young,
Professor of Wildlife Conservation,
University of Salford Manchester, UK:
Using sound to measure behaviour and animal welfare

Traditionally animal behaviour and to a lesser extent animal welfare have been assessed by either direct observations or videoing of animals then watching the recordings at a later date. Although, a number of automatic recording systems for analysing video have been developed for laboratory rodents such systems in a zoo environment pose problems beyond merely technical ones. For example, if the system were to record the public then this may raise some concerns of the visitor. Many species emit acoustic signals such as deliberate vocalisations and collateral sounds of their behavioural activities (e.g. eating). It is, therefore, possible to use these sounds to measure a range of behaviours (e.g. vocal, eating, drinking, locomotion), physiological responses (e.g. respiration, heart beats) and emotional states (e.g. alarm calls or vocalisations associated with distress). Sounds can also be used to localise animals in enclosures. Computationally these signals are easier to automatically process than video signals, and may raise less concern with the public (human voice can be filtered out). Acoustic monitoring has great potential for the development of systems to automatically monitor zoo animals.

**Dr Gerardo Garcia, Curator of Lower Vertebrates
and Invertebrates, Chester Zoo, UK:**

Are you hot enough?

The practical use of thermal imaging in animal welfare management

Infrared thermography is a non-invasive method of sensing temperature distribution and is now increasingly being used in the zoo environment. The application of thermography as a welfare tool can range from monitoring animal health to assessing the thermal gradients of enclosures and even regulating temperature in automated heating systems. Within the veterinary and behaviour fields, thermal imaging techniques have been documented in a wide range of mammals and birds to detect injuries and infectious diseases, detection of oestrus and pregnancy as well as monitoring social responses, and there is emerging research into its use in monitoring emotional states. In reptiles, thermoregulation is essential for animals to reach optimum body temperatures, therefore thermography can be used to assess both the environment and individuals directly to ensure animals can access required environmental temperatures to manage their core body temperature appropriately. This session will discuss thermal imaging as an applied animal welfare tool, across a broad range of taxa and the types of equipment suitable for use in the captive environment.

Plenary 5.

Closing Session and Lifetime Achievement Awards

Saturday 22 September, 16:15-17:00

Chair: Dr. Thomas Kauffels, Opel-Zoo, Germany, EAZA Chair

Lifetime achievement awards

Lifetime achievement awards are given to members of the EAZA community who have made a material contribution to the Association over the course of their careers. Nominations for the awards come from our Members, and reflect the high degree of respect and esteem that the community as whole has for the recipients and their work for EAZA and nature.

Closing speech





Workshops



Workshop

**EAZA and the EU: current and future directions
(Rhodes: Wednesday 19 September, 14:00-16:00)**

Facilitator(s)/presenter(s):

Tomasz Rusek, EU Policy Manager, EAZA Executive Office (EEO)
Allan Muir, EU Policy Coordinator, EAZA Executive Office (EEO)

Target audience:

National associations, directors, curators and anyone interested in how the EU works.

Description:

How does the EU work and what does it mean for zoos and aquariums? This session will cover such topics as: Brexit and the future of animal exchanges (CITES and non-CITES species), the 2019 elections to the European Parliament and the changes in EU funds after 2020. We will discuss the most relevant EU laws: the Zoos Directive, the Invasive Alien Species Regulation and the Animal Health Law. We will describe how EAZA is engaging with these areas and discuss how members are and can be involved, on the EU level and in your home country.

Expected outcomes:

An understanding of the EU policies and processes and the tools available to members to engage with them.

Workshop

**EAZA and the EU: Animal Health
(Rhodes: Wednesday 19 September, 18:30-20:00)**

Facilitator(s)/presenter(s):

Allan Muir, EU Policy Coordinator, EAZA Executive Office (EEO)

Target audience:

Veterinarians, directors, curators and biologists and anyone working in or interested in animal health.

Description:

The aim of the session is to convey and discuss the animal health policy work being undertaken by EAZA in Brussels. We will discuss recent zoo-relevant developments and implementation timelines regarding Animal Health Law, Bsal legislation and the Nagoya Protocol. We will also inform interested participants on how they can get involved in the legislative processes.

Expected outcomes:

An understanding on animal health legislation and how EAZA and individual members can input on this.

Workshops

Workshop

Tips and tricks for social media success
(Naxos: Thursday 20 September, 08:30-10:30)

Facilitator(s)/presenter(s):

Sandrine Camus, Communications Officer, EAZA Executive Office
Laura Myers, EAZA Academy Manager, EAZA Executive Office

Target audience:

Anyone who needs to work with social media but isn't a communications specialist.
Bring along your laptop (if you can) to explore some real world examples and work on exercises.

Description:

Join this session for tips, tricks, and discussion on how to make your social media presence more successful – what goes into a successful social media strategy, how to reach the right audience for your message, how to manage your 'unofficial' presence on social media, and more.

Expected outcomes:

By the end of the session you will:

- Have explored some of the concepts behind successful social media posts
- Have explored some of the different social media options available and how they relate to relevant target audiences
- Have explored the challenges of appropriate social media use for all your staff

Workshop

EAZA Academy/Species360 ZIMS for Studbooks I, II, III
(Naxos: Wednesday 19 September, 14:00-16:00, Thursday 20 September, 11:00-13:00, Saturday 22 September, 08:30-10:00)

Facilitator(s)/presenter(s):

Katelyn Mucha, Product Owner - ZIMS for Studbooks, Species360
Sander Cozijn, European, Middle East & Africa Regional Coordinator, Species360
Raymond van der Meer, EAZA Population Management Centre (PMC) Manager, EAZA Executive Office (EEO)
Elmar Fienieg, Population Biologist, EAZA PMC, EEO
Maaïke Voorham, Assistant Population biologist, EAZA PMC, EEO
Nora Hausen, Assistant Population biologist, EAZA PMC, EEO

Target audience:

Anyone whose studbook has migrated to ZIMS for Studbooks.

Description:

This workshop is aimed at studbook keepers that have already migrated to ZIMS for Studbooks. Come to this workshop for general guidance on using this new software, tips and tricks and answers to studbook specific questions. Please bring your own laptop. Otherwise, we will have a limited number of laptops available.

Expected outcomes:

Attendees will learn more about ZIMS for Studbooks and have the opportunity to get their questions answered. The facilitators/presenters will learn more about the questions that our EAZA community has about ZIMS for Studbooks and this will inform our future plans for additional courses and training.



Workshops

Workshop

EAZA and the EU: current and future directions (repeated)
(Rhodes: Thursday 20 September, 14:00-16:00)

Facilitator(s)/presenter(s):

Tomasz Rusek, EU Policy Manager, EAZA Executive Office (EEO)
Allan Muir, EU Policy Coordinator, EAZA Executive Office (EEO)

Target audience:

National associations, directors, curators and anyone interested in how the EU works.

Description:

The session recapitulates the two EU sessions of 19 September. We will discuss the different possible scenarios of Brexit and the future of animal exchanges (CITES and non-CITES species), the 2019 elections to the European Parliament and the changes in EU funds after 2020, as well as the most relevant EU laws: the Zoos Directive, the Invasive Alien Species Regulation and the Animal Health Law. We will describe how EAZA is engaging with these areas and discuss how members are and can be involved, on the EU level and in your home country.

Expected outcomes:

An understanding of the EU policies and processes and the tools available to members to engage with them.

Workshop

Crisis Communications I
(Naxos: Friday 21 September, 08:30-10:30)
Crisis Communications II
(Naxos: Friday 21 September, 11:00-13:00)

Facilitator(s)/presenter(s):

David Williams-Mitchell, EAZA Director Communications and Membership, EAZA Executive Office (EEO)

Target audience:

Zoo Directors, Marketing Communications professionals, Educators

Description:

Zoos and aquariums work under a high level of media and public scrutiny, and we have to be ready for when things go wrong – even if they never do. Crisis communications practice can help the public get the facts from your institution and help prevent a controversy from becoming a crisis. The workshop helps zoo and aquarium communicators get the feel of a media event and shows how to make the right choices under pressure to make sure your institution weathers the storm.

Expected outcomes:

A good understanding of crisis communications principles and the use of the crisis communications manual, from working through realistic scenarios.

Workshops

Workshop

ZIMS Update + Q&A

(Naxos: Friday 21 September, 11:00-13:00)

Facilitator(s)/presenter(s):

Sander Cozijn, European, Middle Eastern & African Regional Coordinator, Species360
Katelyn Mucha, Product Owner – ZIMS for Studbooks, Species360

Target audience:

ZIMS users, registrars/curators/keepers.

Description:

This workshop is for those that wish to know the latest developments in ZIMS. Come to this workshop for a brief update presentation and a chance to check out the new functionality by logging into the ZIMS training database. It is a chance to improve your professional use of ZIMS, get tips and tricks and answers to any ZIMS related questions. Please bring your own laptop. Otherwise, we will have a limited number of laptops available.

Expected outcomes:

Attendees will be updated on the latest released functionality releases in ZIMS and will have the opportunity to get their questions about functionality and/or Species360 related subjects answered. Expected topics to be shown: Aquarist Daily Log/Husbandry Templates, Animal Care and Welfare, Enclosure Occupants Batch Action (and other quick data entry suggestions).

Workshop

EAZA Conservation Database

(Naxos: Friday 21 September, 18:30-20:00)

Facilitator(s)/presenter(s):

Merel Zimmermann, Coordinator Animal Programmes and Conservation, EAZA Executive Office (EEO)

Target audience:

Conservation contacts, conservation officers and advisors, TAG chairs, EEP coordinators and ESB keepers.

Description:

Can you answer the question: “What are zoos doing for conservation?” or ever wondered what activities other EAZA members are involved in? The EAZA Conservation Database is an online tool which aims to collate information about all EAZA members’ conservation activities and to provide every member a valuable insight into what we are actually doing for conservation; for which species, in which countries and with which organisations we are collaborating. Next to a short introduction, this workshop will provide guidance on how to enter and find information. There will be opportunity to go into the database yourself (bring your laptop) and find out what this tool can do for you!

Expected outcomes:

Participants can access and navigate in the EAZA Conservation Database to find and extract specific information about the contributions to conservation of EAZA Members. The participants will also be able to provide information for their own institution once they return from the conference.

Workshops



Open session

Professional Development for Zookeepers

(Mykonos: Friday 21 September, 18:30-20:00)

Facilitator(s)/presenter(s):

Laura Myers, EAZA Academy Manager, EAZA Executive Office (EEO)
Joni Hut, Accreditation Coordinator, EAZA Executive Office (EEO)
Andy Beer, Director of Zoo Management Studies, Sparsholt College Hampshire

Target audience:

Anyone involved in the profession of zookeeping in any capacity: zookeepers, managers, trainers, HR personnel.

Description:

Presenting the final outcomes of the European Professional Zookeeper Qualification Framework project and some of the ways it can be applied by the EAZA community.

Workshop

Grant Writing Tips: how to write a Letter Of Intent

(Naxos: Saturday 22 September, 13:45-15:45)

Facilitator(s)/presenter(s):

Dalila Frasson, EAZA Funding Coordinator, EAZA Executive Office (EEO)

Target audience:

The Grant Writing Tips workshop is for any staff member from an EAZA Institution that would like to better understand what’s mean write a Grant and a LOI. Previous knowledge about the topic is not required.

Description:

The workshops will give you useful Grant Writing Tips with a practical session regarding how to write a LOI (Letter of Intent, Letter of Interest, Letter of Inquiry). LOI is a non-legally binding document which includes an introduction to your project, contact information, a description of your organization, a statement of need, your methodology and/or an achievable solution to the need, and a final summary. Although foundations usually provide an outline for the LOI, we hope that the workshop will help you successfully win your applied for grants.

Expected outcomes:

Attendant will gain:

- A new perspective on the Grant Writing process
- Useful Grant Writing tips and techniques
- The confidence to develop a bespoke LOI

Movie

'Zoo in Situ'

Producer/director: Francois Derive
(Main Hall: Friday 21 September, 18:30-20:00)

The fascination of humans for wild animals has never been less so than today: 700 million visits are made to zoos and aquariums each year. While zoos and aquariums have a long history, they have evolved considerably in recent decades. Today, the leading zoos and aquariums are part of associations like EAZA, and they specialize in ex situ conservation and provide excellent husbandry, promote reproduction, advance research and ethology for the species in their care. Inspired by the vision of pioneer Gerald Durrell, an ecological awareness emerged in zoos and more and more are getting involved in on the ground in situ conservation. This film showcases examples from a range of EAZA Members; both their successes and challenges related to reproducing endangered species as best they can with the hope of reintroducing them into their native environment. The film emphasises that in situ conservation must become the priority of zoos and aquariums because it is essential for the survival of all species, including the human species.



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EAZA POSTERS

01 A bracelet to save the lemurs

Delphine Roulet
Helpsimus, France

02 Habituation of Ranomafana Bamboo lemurs on Helpsimus conservation area: preliminary results after 8 months

D. Roulet, A. Bour, R. M. Andrianirina, R. Razakarijaona, J. Hegedus, J.B. Rolland, F. Fanomezananahary, J.d.D. Rakotonirina & A. Randrianarijaona
Helpsimus, France

03 Evidence of Multiple-Antibiotic-Resistant *Enterococcus faecalis* Isolated from Olive Ridley Sea Turtle (*Lepidochelys olivacea*)

Ming-an Tsai & Tsung-Hsien Li
National Museum of Marine Biology and Aquarium, Taiwan

04 Behavioural effects of environmental enrichment on captive beluga whales (*Delphinapterus leucas*)

Ming-An Tsai, Kiang Jin Hong Claudia, Tay Yuke Ling & Tsung-Hsien Li
National Museum of Marine Biology and Aquarium, Taiwan

05 Promoting happiness: Behavioural welfare assessment in captive red pandas (*Ailurus fulgens*)

Yvette Karels
Utrecht University, The Netherlands

06 The challenges, status and opportunities of Animal Welfare research in Zoos and Aquaria

S. Binding, H. Farmer, L. Krusin & K. Cronin
Whitley Wildlife Conservation Trust/Paignton Zoo, United Kingdom

07 Young scientists discovering food web: an IBSE (Inquiry Based Science Education) activity at Zoo delle Maitine (Benevento, Italy)

Daniele Rizzelli, Lorella Pina Pagliarulo, Newton Fusco, Federica Serluca & Mauro Altieri
Zoo delle Maitine, Italy

08 Behavioral observations in a lions pair before and after the insertion of environmental enrichment for the first time in their life

Daniele Rizzelli & Lorella Pina Pagliarulo
Zoo delle Maitine, Italy

09 *Helicobacter* infection in cheetahs (*Acinonyx jubatus*): from chronic lymphocytic gastritis to reflux esophagitis with intestinal metaplasia

Giacomo Rossi, Raffaello Gambi, Sara Berardi, Andrea Piccinini, Matteo Cerquatella & Gian Enrico Magi Parco
Zoo Falconara, Italy

10 Ethical Framework for Displaying Animals with Respect and Dignity

Claire Ford
Taronga Conservation Society Australia

11 Greater bamboo lemur (*Prolemur simus*) veterinary survey

Jane Hopper & Delphine Roulet
Aspinall Foundation, United Kingdom

12 Promoting the image of the Bearcat, *Arctictis Binturong*

Agathe Debruille, Pauline Kayser & Melissa Perrigon
ABCConservation, France

EAZA POSTERS

13 The Bearcat Study Program on Palawan Island

Agathe Debruille, Pauline Kayser & Melissa Perrigon
ABCConservation, France

14 Hand-rearing of an infant spider monkey (*Ateles hybridus*) and his early introduction into a social group

Taide Perez, Francisco Esteban & María Teresa Abelló
Parc Zoològic de Barcelona, Spain

15 LIFE Tritó Montseny project (2017-2020): a global conservation effort for the montseny brook newt (*Calothriton arnoldi*)

Josep M. Alonso, Manel Aresté, M. Josep Notó & Daniel Guinart
Parc Zoològic de Barcelona, Spain

16 Ten years of the research and conservation program at Barcelona Zoo

Josep M. Alonso & Rafael Cebrián
Parc Zoològic de Barcelona, Spain

17 Back to Nature – breaking barriers between city dwellers and wildlife

Marta Zajac-Ossowska
ZOO Wroclaw, Poland

18 One year of listening to Sunda slow lorises: first recording, then breeding?

Irena Schneiderová & Pavel Brandl
Prague Zoological Garden, Czech Republic

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Doug Verduzco
Species360, USA

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Da Silva L. & Baconnais M.
Zoo Mulhouse, France

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Zoological Society of London, United Kingdom

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Hannah Jenkins
Zoological Society of London, United Kingdom

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Paul Pearce-Kelly
Zoological Society of London, United Kingdom

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Kaliningrad zoo, Russia

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Animal Breeding and Genomics, Wageningen University & GaiaZOO, The Netherlands

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Behavioural Ecology Group, Wageningen University & GaiaZOO, The Netherlands

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Species360 & Givskud Zoo, Denmark

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Petr Šrámek
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Krzysztof Kałużny
ZOO Wrocław, Poland

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Monika Górská
ZOO Wrocław, Poland

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Sally Binding, Lisa Holmes, Graeme Dick & Holly Farmer
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EAZA POSTERS

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Sarah Scott, Dr Bradley Cain, Dr Selvino De Kort, Bridget Johnson & Dr Caroline Betteridge
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Zoo di Pistoia, Italy

50 The European Professional Zookeeper Qualification Framework project

Joni Hut & Laura Myers
EAZA Executive Office, The Netherlands

Conference programme



Tuesday 18 September

TIME	RHODES
12.30-13.00	Welcome Coffee/Tea
13.00-15.30	TAG chairs meeting
15.30-16.00	Coffee/Tea break
16.00-18.00	Joint TAG chairs/EEP coordinator/ESB keeper meeting
18.15	Icebreaker

Wednesday 19 September

TIME		MAIN HALL	CRETE	SANTORINI	RHODES	CORFU	NAXOS	ZAKYNTHOS	MYKONOS	MILOS	
08.30-10.30	A	Welcome and keynote address									
10.30-11.00		Coffee/Tea break									
11.00-13.00	B	Tapir and Suiform TAG I	Ciconiiformes and Phoenicopteriformes TAG	Monotreme & Marsupial TAG	Research Committee	Felid TAG I	Elephant TAG (closed)	Technical Assistance Committee (closed)	Fish and Aquatic invertebrate TAG I	Cattle & Camelid TAG (closed)	
12.45-14.00		Lunch									
14.00-16.00	C	Antelope and Giraffid TAG I	Cattle & Camelid TAG	Ratite TAG	EAZA and the EU: current and future directions	Felid TAG II	EAZA Academy / Species360 ZIMS for Studbooks Workshop	EEP Committee I (closed)	Reptile TAG I	Membership and Ethics Committee (closed) I	
16.00-16.30		Coffee/Tea break									
16.30-18.00	D	Science communications and campaigns									
18.00-18.30		Snack break									
18.30-20.00	E	Antelope and Giraffid TAG II	Larger New World Monkey TAG	Candidates for Membership - Progress Presentations (until 22.00 hrs)	EAZA and the EU: Animal Health	Falconiformes and Strigiformes TAG	Communication Committee (closed)	EEP Committee II (closed)	Reptile TAG II	Membership and Ethics Committee (closed) II	

Conference programme



Thursday 20 September

TIME		MAIN HALL	CRETE	SANTORINI	RHODES		CORFU	NAXOS	ZAKYNTHOS	MYKONOS	MILOS
08.30-10.30	F	Deer TAG	Prosimian TAG	EAZA Population Management Advisory Group (closed)	Marine Mammal TAG		Pigeon and Dove TAG	EAZA Academy Workshop - Social Media Tips	Membership and Ethics Committee/ Executive Committee	Amphibian TAG I	Saola Working Group (closed)
10.30-11.00		Coffee/Tea break									
11.00-13.00	G	Hornbill TAG	Small Mammal TAG	Education Committee (closed)	Biobanking Working Group (closed)		Chimpanzee EEP (closed)	EAZA Academy / Species360 ZIMS for Studbooks Workshop	Executive Committee I (closed)	Amphibian TAG II	Callitrichid TAG (closed)
12.45-14.00		Lunch									
14.00-16.00	H	Callitrichid TAG	Education Committee	Reintroduction and Translocation Group	EAZA and the EU: current and future directions		Manatee EEP	Giraffe EEP (closed)	Executive Committee II (closed)	Terrestrial Invertebrate TAG	Caprinae TAG (closed)
16.00-22.30		Zoo visit									

Friday 21 September

TIME		MAIN HALL	CRETE	SANTORINI	RHODES		CORFU	NAXOS	ZAKYNTHOS	MYKONOS	MILOS
08.30-10.30	I	Great Ape TAG I	Animal Welfare session	Caprinae TAG	Parrot TAG I		Canid and Hyaenid TAG (closed)	EAZA Academy Workshop - Crisis Communication I	Veterinary Committee (closed)	Reptiles TAG III	Terrestrial Invertebrate TAG (closed)
10.30-11.00		Coffee/Tea break									
11.00-13.00	J	Great Ape TAG II	Animal Training Working Group	Small Carnivore TAG (closed)	Parrot TAG II		Veterinary Committee (incl. Transport Working Group)	EAZA Academy Workshop - Crisis Communication II	Conservation Committee (closed)	Komodo dragon EEP	Animal Welfare Working Group (closed)
12.45-14.00		Lunch									
14.00-16.00	K	How your samples are key to conservation					and population management outcomes				
16.00-16.30		Coffee/Tea break									
16.30-18.00	L	Equid TAG	Annual General Meeting Constitution Vote (16.30-17.00hrs.) Red Panda EEP (closed) (17.00-18.00hrs.)	Passeriformes TAG I (Threatened Asian Songbird Alliance / Silent Forest)	Canid and Hyaenid TAG		EAZA Council (closed) starts at 17.00 hrs.	General ZIMS Update Session - Q&A	Old World Monkey TAG (closed)	EAZA Group Zoo Animal Contraception	Gorilla EEP (closed)
18.00-18.30		Snack break									
18.30-20.00	M	Movie "Zoo in Situ"	Polar bear EEP	Fish and Aquatic Invertebrate TAG II	Penguin TAG (first half open/ second half closed)		EAZA Council (closed)	EAZA Conservation Database Workshop	Prosimian TAG (closed)	Professional Development for Zookeepers	Silent Forest Campaign (closed)

Conference programme



Saturday 22 September

TIME		MAIN HALL	CRETE	SANTORINI	RHODES	CORFU	NAXOS	ZAKYNTHOS	MYKONOS	MILOS	
08.30-10.00	N	Tapir & Suiform TAG II	Elephant TAG	Gibbon TAG	Old World Monkey TAG	Conservation Committee	Eaza Academy/ Species360 ZIMS for Studbooks Workshop	National Associations Committee (closed)	Egyptian vulture EEP (closed)	Sloth bear EEP	
10.00-10.30		Coffee/Tea break									
10.30-12.30	O	A Technological Age: The use of technology within zoological collections to monitor welfare									
12.30-13.45		Lunch									
13.45-15.45	P	Rhino TAG	Small Carnivore TAG	Biobanking Working Group	Bear TAG	Passeriformes TAG II	Eaza Academy Workshop - Grant Writing Tips	Banteng, Anoa & Babirusa GSMP (closed)	West African Primate Conservation Action (closed)	National Associations (working session)	
15.45-16.15		Coffee/Tea break									
16.15-17.00	Q	Closing Session and Lifetime Achievement Awards									
18:45-01:00		Gala Dinner									

Social Programme



Icebreaker

Tuesday, September 18, 2018

Starting at 18:15

Venue: Megaron Athens International Conference Centre

Leoforos Vasilissis Sofias, Athens 115 21

@ the Atrium of MAICC

Dress code: Smart casual

Open to all registered delegates and accompanying persons.

The Welcome Reception is open to all registered delegates and accompanying persons. An excellent opportunity to network and mingle with exhibitors, meet up with old friends and colleagues, and to make new ones.

Tour to Attica Zoological Park

Thursday, September 20, 2018

Starting at 16:00

Venue: Attica Zoological Park

Dress code: Casual

Open to all registered delegates and accompanying persons.

17:30	Birds of Prey Presentation
18:00	Dolphins' Presentation
18:30	Elephants' Presentation
18:45	Dinner at the Zoocafe

Guests will visit the Attica Zoological Park. The only licensed zoo in Greece, it is privately owned, and opened to the public in 2000, initially as a bird park. Today, it covers 20 hectares and has become a fully fledged zoo, with more than 290 species. Only 30 minutes from the city centre, it is considered to be amongst the top attractions of the city, serving all purposes of a modern zoo. During your visit you will be able to follow our dolphin and birds of prey educational presentations, as well as an elephant training presentation. A buffet dinner and drinks will be available at the ZooCafe, giving guests the opportunity to relax and socialize, with a view of our African savannah.

Transportation:

Buses will depart from the main entrance of MAICC at 16:00. Departure from Attica Zoological Park will start at 20:30 and run until 22:30, with drop off at the MAICC.



Social Programme



Gala Dinner

Saturday, September 22, 2018

Venue: Vorres Museum

Dress code: Lounge suit / Cocktail dress

Tickets: 85€ per person*

*a limited number of tickets are available at the Registration Desk, on a first-come, first-served basis

The social highlight of this year's event will be the Gala Dinner at Vorres Museum. Vorres Museum is a magical venue only a breath away from the city center, situated at the foot of mount Hymettus in a scenic setting where contemporary Greek art meets folk tradition. Guests will have the opportunity to enjoy Greek specialties, a mini tour to the Museum and a unique live performance by a traditional dancing group.

The Vorres Museum is a cultural foundation that was established in 1983, with the purpose of promoting Greek art and culture, through a broad spectrum of activities, from the organization of exhibitions in Greece and abroad, to educational programs for children.

The museum which sprawls over six acres, is divided into two main sections: the museum of contemporary Greek art and the folk art museum, both of which house collections that cover at least 2500 years of Greek history. The whole complex is laid out in a way that showcases the Greek spirit in a unique fashion. In the contemporary part, one of the most important and representative collections of its kind in the world is exhibited, comprising paintings, installations and sculptures by leading Greek artists, displaying a Greek interpretation of most of the international artistic currents of the second half of the 20th century.

Transportation:

Buses will depart from the main entrance of MAICC between 18:45 and 19:00. Departure from Vorres Museum will start at 23:00 and run until 01:00, with drop off at the MAICC.

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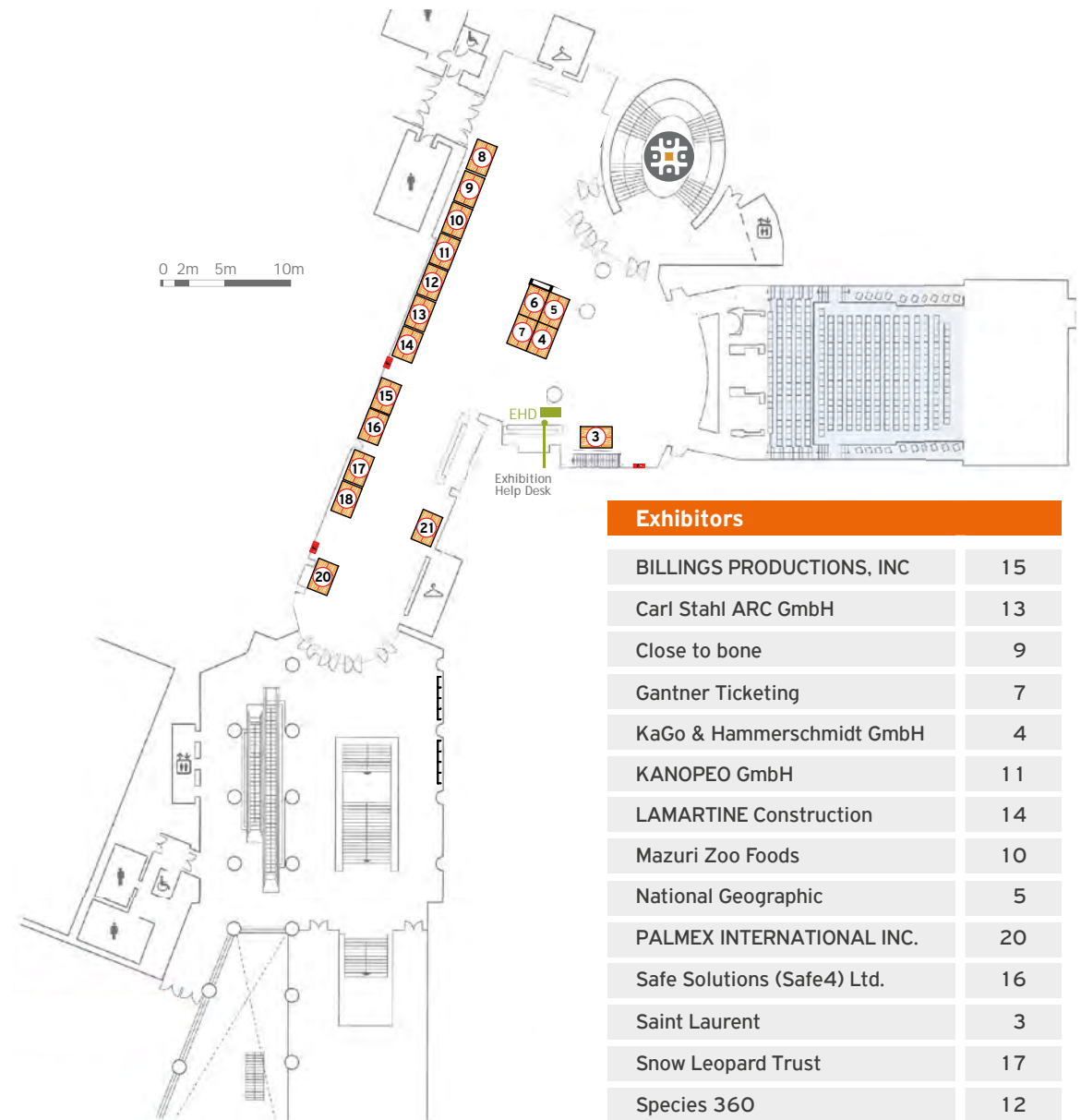


EXHIBITORS



Exhibition floorplan

Skalkotas Foyer, Level: - 1



Exhibitors

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List of exhibitors



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List of exhibitors



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Safe Solutions (Safe4) Ltd. www.safe4disinfectant.com

We work for you and your satisfaction is ours!
"Safe4 has been leading the field of disinfection control for twenty years and is proud to be helping to attain the highest standards of care. Our premium products include, disinfectant, bacterial hand wash, odour killer, hand sanitiser, animal laundry liquid, enzyme instrument cleaner, shampoo and others. We're working with, vets, dentists and doctors, emergency services and defence, Zoos and rehoming charities. We'll be submitting a dossier for the Biocidal Products Registration so that we remain compliant in all areas of the world we're selling our products including the UK, mainland Europe, Australia and others"



Saint Laurent www.st-laurent.fr

Saint Laurent is a company specialized in food and equipment for wild and domestic animals, with over 60 years experience. We have a very wide clientele: zoos, aquaria, breeders, falconry...
Our main objectives are:

- to provide quality products, adapted to the needs of the animals
- to reduce transport costs by combining logistic services

Our range of frozen food is one of the most extensive on the market, and for the last years we also offer our range of dry food. In fact, since 2007, we provide a full range of dried foods for animals, specially for birds, primates, herbivores, carnivores... We also offer food supplements and a wide range of equipment for zoos and breeders, like incubators and brooders, nets, falconry gloves, etc



Snow Leopard Trust www.snowleopard.org

Founded in 1981, the Snow Leopard Trust is a non-profit organization that protects this endangered cat through community-based conservation projects built on an improved scientific understanding of snow leopard behavior, needs, habitats, and threats. The Trust partners with over 102 Zoos worldwide to provide a direct link to in situ conservation projects and tailors a partnership specific to your Zoo's needs. We also provide exclusive resources to disseminate a positive conservation message to your stakeholders, with the aim of connecting and growing our global zoo community to increase the powerful impact that Zoos have in raising awareness and inspiring action.



Species 360 www.species360.org

Founded in 1974, Species360 is a mission-based, non-profit NGO serving the global community of zoos, aquariums and other wildlife organizations in 90+ countries. "Global information serving conservation" is our tagline, and we are helping our members save endangered animals from extinction. Created by the members to advance global collaboration and information sharing, Species360 ZIMS is the gold standard animal care and management software backed by more than 40 years of our members' collective experience. This wealth of insights is helping our members exceed their conservation and sustainability goals for the diverse and endangered species in their care.



The Wild Immersion www.thewildimmersion.com

"THE WILD IMMERSION aims to reach a wide audience to raise awareness about our global challenge: the need to conserve biodiversity. Using an innovative approach to wildlife documentaries that will take your breath away and the most cutting-edge immersive virtual reality technology, THE WILD IMMERSION reveals an unrivalled journey into nature's majestic territories through action-packed 360° films. This educational, ethical and environmentally friendly initiative, supported by Jane Goodall, plunges its audience into the world of untamed nature, offering an extraordinary, intensely vivid experience. FOX CONSULTING and HORWATH HTL will be joining THE WILD IMMERSION offering a complete turnkey solution."

List of exhibitors



Trippy

www.trippy.org.il

Trippy was founded in 2003 with a mission to create unique and engaging experiences for visitors of all ages. The company operates tourist attractions in leading parks throughout Israel, including the Ramat Gan Safari Park.

Over the years, Trippy has acquired vast experience and licensing to run self-driving electric golf carts, which are used by visitors within Israel's largest parks and zoos.

We believe that ensuring a high-quality visitor experience is important for both the success of the parks we collaborate with and the satisfaction of their visitors.

Our environmentally-friendly and safe vehicles are made to offer park and nature lovers an opportunity at autonomous driving.



Vekoma

www.vekoma.com

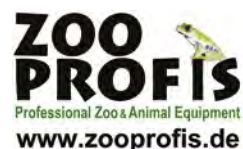
www.brogent.com

Vekoma Rides is known for its quality and innovation as reflected in the many installed Family & Thrill coasters and attractions. With in-house disciplines from Sales, Engineering and Manufacturing to Parts & Services, Vekoma has gained a world-wide recognition with presence in over 40 countries.

Coasters and attractions for everyone

Whether you prefer a sit-down, suspended, flying or launch coaster, we prepare and present every single detail during the project.

In addition, with our partner Brogent Technologies, we offer a broad range of Media Based Attractions such as the well-known impressive and successful i-Ride, the m-Ride, v-Ride 360 and many more.



ZOOPROFIS – professional zoo & animal equipment

www.zooprofis.de

We are a German company, operated by zoo professionals dedicated to the zoos in Europe and worldwide.

We offer professional equipment : our Animal Heating System, animal handling and transport equipment, theming and building material like roofing and stainless steel netting and enrichment of the highest quality for zoos and their animals - developed from our long experience in zoos and widely used and tested by our customers in animal parks all around the world. Handling with poor equipment wastes a lot of time and is often dangerous for the animals and the keeper too - we are able to solve this problem with our trusted equipment!

10th
17-20th
January
2019

EUROPEAN
ZOO
NUTRITION CONFERENCE

EAZA

Marwell Zoo
Owned & operated by Marwell Wildlife, registered charity number 275433.

www.eaza.net/events/nutrition-conference

Bioparc's Design Office

Aviary design & realization



Product sales

STAINLESS STEEL NET

HAVING TRIED AND TESTED THESE PRODUCTS IN OUR OWN ZOOS, WE CAN NOW OFFER THEM AT ATTRACTIVE PRICES



Our stainless steel handwoven net is the ideal solution for presenting all species of birds, primates and carnivores. This long-lasting solution combines optimum safety and aesthetics.

We work directly with the manufacturer and monitor the quality of the product and delivery times to offer you the best price for this unique netting.

WIRE THICKNESS	MESH
1,2 mm	20 x 20 mm / 25 x 25 mm / 30 x 30 mm 38 x 38 mm / 51 x 51 mm
1,6 mm	25 x 25 mm / 30 x 30 mm / 38 x 38 mm 51 x 51 mm / 76 x 76 mm
2 mm	38 x 38 mm / 51 x 51 mm / 60 x 60 mm 76 x 76 mm / 90 x 90 mm
2,4 mm	51 x 51 mm / 60 x 60 mm / 76 x 76 mm 90 x 90 mm / 102 x 102 mm / ...
3,2 mm	51 x 51 mm / 76 x 76 mm / 90 x 90 mm 102 x 102 mm / 120 x 120 mm / ...



VINE ROPES

IDEAL FOR AVIARIES, VIVARIUM, PRIMATE ISLANDS AND INDOOR OR OUTDOOR EXHIBITS



Made of a polypropylene rope covered with silicon acrylic latex, natural fibres and dyes.

Two models available : diameter 30mm (20 meters long) and diameter 50mm (15 meters long).

A stainless steel buckle at each end of the vine rope makes it easy to attach.

A SPECIALIST TEAM

WORKING WITH ZOO PARKS
FRANCE AND INTERNATIONAL

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INGENIEURS PAYSAGISTES

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